

Health Benefits Guide

2024 - 2025

Town of Centreville

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Welcome to Your Health Benefits Guide

The Town of Centreville ("Town") takes pride in offering a comprehensive and competitive benefits package to our employees. The Town, through all of our benefits partners, offers you a benefits program that allows choice and flexibility. Through this guide, you can select benefits that work best for you and your family.

2024-2025 Plan Year

- Benefits will be effective for the July 1, 2024 June 30, 2025, plan year.
- The Town continues to evaluate ways to improve the quality of your healthcare and keep our health plans competitively priced, while controlling costs for you and the Town. We encourage staff to become and remain engaged in these efforts by being educated on the plans and using them wisely. Be sure to participate in Employee Wellness programs and activities, and partner with your physician to get appropriate preventive screenings. Also, consider programs like mail order pharmacy and generic prescriptions to lower your copays and overall plan costs.
- When reviewing your benefits, please be aware of the difference between the following terms:
 - Calendar Year runs from January 1 to December 31 and resets each January 1.
 - Plan Year Town benefit plan year, which runs from July 1 to June 30.
 - Every 12 months a rolling 12 months that begins on the date of your most recent service.

It is important to take time to review the plan options available to you prior to making your selections. Consider each benefit and the associated costs carefully and choose the benefits package that will meet yours and your family's needs throughout the year.

For details about each specific plan, review the sections in this guide or refer to the Helpful Contact section for contact information for each of the plans. OR Email Human Resources: <u>kebaugh@townofcentreville.org</u> for a copy of the specific plan document you are requesting.

THIS GUIDE IS NOT A CONTRACT

This guide is a summary of general benefits available to Town of Centreville employees and eligible retirees and describes the highlights of our benefits in non-technical language. Our specific rights to benefits under the plan are governed solely, and in every respect, by the official documents and not the information in this summary. If there is any discrepancy between the descriptions of the programs as contained in this guide and the official plan documents, the language of the official document shall prevail as accurate. Please refer to the plan-specific documents for detailed plan information. Any plan benefits may be modified in the future to meet Internal Revenue Service rules as decided by the Town.

What's New July 1

- YMCA Membership FREE to all employees and their immediate family members living in the same household. If interested, please see HR for registration and enrollment requirements.
- New Dental Carrier United Concordia. Coverage remains the same. Please refer to page 33 for plan details.
- Healthcare Flexible Spending (FSA) maximum annual contribution increased to **\$3,200**, with a **\$640** carry-over.
- Check out page 11 of this guide for health plan costs beginning July 1.
- Enrollment this year will be completed using the Town's new HR/Payroll software, known as Centrally HR (CHR). Employees will use their CHR employee portal to review current enrollment information and make any necessary changes during the new open enrollment period, May 1 through May 30.
 - Log into CHR <u>here</u>, to begin.
 - Beginning Tuesday, May 21, 2024, employees will begin using their employee portal to clock in and out as their timesheet. Please ensure you check your work emails for future updates and information. For payrollrelated questions, please contact Ashley Russ, Finance Specialist, at 410-758-1180 Ext. 19.



Employee Portal – Centrally HR (CHR)

How to Download the Mobile App

 From the App Store or Google Marketplace, search for HCMToGo and download the app.

2. Open the App, then Select North America and enter

CBIZ20602 as your company Shortname.



| O Europe | | |
|-------------|----------|--|
| O Australia | | |
| O Dimensi | ons HCM | |
| Company Sh | ortname* | |
| company sh | kortname | |
| CONTINUE | £ 11 | |
| | - | |



INSTRUCTIONS:

- Your username is your first initial and last name (i.e. John Smith = JSmith). Usernames are NOT case sensitive.
- **First time users** must type in their username and click *forgot password* to reset their password. A temporary password will be emailed to your primary work email address (@qac.org for CPD employees, @townofcentreville.org for all other employees).
- CHR is accessible via mobile app, Town website (found under Human Resources, Employee Portal), or via CHR URL logon page <u>https://secure5.entertimeonline.com/ta/CBIZ20602.login?rnd=CPW&%40rtm=1</u>

Benefits Eligibility

Employee Eligibility

All Town employees, as defined by the Town of Centreville, are benefits eligible (full-time employees and permanent part-time employees who work 20 or more hours a week).

Dependent Eligibility

You may enroll your eligible dependents in the same plans you choose for yourself. Eligible dependents include your legal spouse, dependent children, and disabled adult child. The Dependent Eligibility Documentation Requirements are outlined on page 10 of this guide.

The Town of Centreville provides a generous benefit package to eligible employees with benefit options from healthcare to income protection. The following chart outlines your benefit options for plan year:

| | Benefit | Options | |
|----------------------------------|--|---|---|
| Plan | Options | Coverage | Who Is Eligible* |
| Medical and Pharmacy | Cigna Choice Fund Open Access Plus In-Network | Begins the 1 st day that all eligibility requirements are met if enrolling. | Regular Full-time employees working at least 40 hours per week. |
| | | Coverage ends on the last day of employment or the date that the employee is no longer eligible. | Regular Part-time employees working at least 20 hours per week. |
| Dental | United Concordia | Begins the 1 st day that all eligibility requirements are met if enrolling. | Regular Full-time employees working at least 40 hours per week. |
| | | Coverage ends on the last day of employment or the date that the employee is no longer eligible. | Regular Part-time employees working at least 20 hours per week. |
| Vision | National Vision Administration, LLC (NVA) | Begins the 1 st day that all eligibility requirements are met if enrolling. | Regular Full-time employees working at least 40 hours per week. |
| | | Coverage ends on the last day of employment or the date that the employee is no longer eligible. | Regular Part-time employees working at least 20 hours per week. |
| Group Life and AD&D Insurance | Lincoln Financial Group | Begins the 1 st day of full month that all eligibility requirements are met. | Regular Full-time employees working at least 40 hours per week. |
| | | Coverage ends on the last day of employment or the | |

July 1, 2024 – June 30, 2025

| | | date that the employee is | |
|--------------------------|-------------------------|---|--------------------------|
| | | no longer eligible. | |
| Voluntary Life Insurance | Lincoln Financial Group | Begins the 1 st day that all | Regular Full-time |
| | | eligibility requirements | employees working at |
| | | are met if enrolling. | least 40 hours per week. |
| | | C | 1 I |
| | | Coverage ends on the last | |
| | | day of employment. | |
| | | Continuing coverage may | |
| | | be available. Contact | |
| | | Lincoln Finance for more | |
| | | information of continuing | |
| | | coverage. | |
| Flexible Spending | CareFlex | Begins the 1 st day of the | Active employees |
| Accounts | Caleriex | next month following | working 30 or more |
| Accounts | | | |
| | | your date of hire. | hours per week or 130 |
| | | | hours per month and |
| | | | eligible for the group |
| | | | health plan. |
| Accident, Cancer, | AFLAC | Begins in the pay cycle | Active employees |
| Hospital, Critical Care | | following enrollment and | |
| | | confirmation of | |
| | | deduction by Insurance | |
| | | Rep. | |
| 457 (b) Deferred | Corebridge Financial | Begins in the pay cycle | Active employees |
| Compensation | OR | following enrollment and | |
| • | Mission Square | confirmation of | |
| | Ĩ | deduction by Insurance | |
| | | Rep. | |
| | | nop. | |

*To be eligible, you must meet the eligibility requirements as outlined in the Eligibility section of this guide.

When to Enroll

| NEW HIRE ELIGIBILITY* | QUALIFYING LIFE EVENTS | OPEN ENROLLMENT |
|---|---|--------------------------------|
| As a newly hired benefits-eligible | Certain events in your life (i.e., | |
| employee, you are offered an | marriage, divorce, gain or loss of | |
| initial enrollment period to elect | coverage due to a job change, etc.) | |
| benefits. | allow you to make changes to your | a set a sect |
| | benefit plan(s). | May 1^{st} – May 30^{th} |
| Elections made as a new hire will | | |
| stay in effect for the entire plan | If you experience a qualifying life | CHR Employee Portal |
| year and cannot be changed until | event during the Plan year, you | |
| the next plan year during Open | must contact HR to make changes | |
| Enrollment or within 30 calendar | within 30 calendar days following the qualifying event | |
| days following a qualifying life event. | date, even if the supporting | |
| event. | documentation is not yet available. | |
| | documentation is not yet available. | |
| EFFECTIVE DATE | EFFECTIVE DATE | EFFECTIVE DATE |
| Date of hire. | Date of qualifying event. | Open Enrollment elections will |
| | | become effective July 1 of the |
| | | new plan year. |
| | | |

How to Enroll

This chart outlines how you enroll and the deadline for enrollment for each benefit. The Town is working diligently to provide employees with the ability to enroll and make benefit change requests online.

| | H | IOW TO ENROL | L | DEADLINE | TO ENROLL |
|----------------------------------|--------|---------------------|------------------|---|----------------|
| BENEFIT | ONLINE | PAPER | AUTO ENROLLED | WITHIN 30 DAYS OF A QUALIFYING LIFE EVENT | NO DEADLINE |
| Health | | | | | |
| (Medical, Rx, Dental, Vision) | Х | | | Х | |
| Healthcare | | | | | |
| Flexible | Х | | | Х | |
| Spending | | | | | |
| Account (FSA) | | | | | |
| Dependent Care | | | | | |
| Flexible | Х | | | X | |
| Spending | 21 | | | 11 | |
| Account (FSA) | | | | | |
| Group Term | | | | | |
| Life Insurance* | Х | | | Х | |
| | | | | | |

| Optional Life Insurance* | Х | | Х | |
|-----------------------------|---|---|---|---|
| MD State Retirement | Х | | Х | |
| 457B – Deferred Comp | | Х | | Х |
| AFLAC | | Х | X (If enroll outside of election period, contributions will be after tax) | |
| Christmas Club | | Х | September | |
| YMCA | | Х | Х | |

*Evidence of Insurability/medical underwriting is required for enrollment after new hire eligibility period.

Human Resources manages the Town's Open Enrollment process. If you have any questions regarding the Town's benefits and/or need assistance in the employee portal (CHR) please contact HR at (410) 758-1180 ext.12 or by email at kebaugh@townofcentreville.org.

Enrollment Reminders

• If you are adding a spouse and/or child(ren) to your health insurance, you must upload the appropriate dependent documentation into your employee portal. A marriage certificate is required for a spouse and a birth certificate for each child being enrolled along with Social Security cards. Social Security cards will be required for any new dependent(s).

| Making Changes to | Lifestyle Change/Event | Documentation Required |
|---|---|---|
| Your Benefits | Marriage | Marriage Certificate & Social Security Cards |
| The choices you make when you are first eligible are in effect for the remainder of | Divorce | Divorce Decree |
| the plan year that ends on June 30. Once you enroll, you must wait until the next Open Enrollment period to change your benefits or add or remove coverage for dependents, unless you have a qualifying | Legal Separation | Separation Agreement where the terms of the agreement permit a change in coverage |
| event as defined by the IRS. The following are examples of a qualifying | Birth or Adoption | Birth Certificate or Adoption papers & Social Security Cards |
| life event: Marriage, divorce, legal separation, annulment, or death of a spouse. Birth, adoption or placement for | Change in employment status from part-time to full-time or vice versa | No documentation required – Human Resources will confirm |
| adoption. Loss of health coverage Change in your dependent's eligibility status because of age or | Your child loses eligibility for dependent coverage | No documentation required |
| any similar circumstance. | Your spouse gains or loses coverage under another plan | Letter from spouse's employer verifying the change |
| 30 days of the qualifying event. | You go on or return from leave of absence | No documentation required – Human Resources will confirm |

Your Cost for Health Coverage

Your **PER PAYCHECK** payroll deductions for medical, dental, vision and pharmacy coverages are shown in the tables below. Premiums are deducted pretax from 24 paychecks, July 2024 through June 2025. Actual payroll amounts below may vary depending on coverage(s) selected.

Medical, Dental, and Vision Premiums

Cigna Choice Fund Health Reimbursement Account (HRA) Open Access Plus In-Network (Cigna):

Gold Plan – 85/15

| Coverage Level | Employee Pays | Town Pays |
|------------------------|---------------|------------|
| Employee | \$89.29 | \$505.94 |
| Employee + Spouse | \$205.39 | \$1,163.87 |
| Employee + Child | \$165.16 | \$935.90 |
| Family | \$250.03 | \$1,416.83 |
| Deductible – Employee* | \$0 | \$1,300 |
| Deductible – Family* | \$0 | \$2,600 |

Silver Plan – 85/15

| Coverage Level | Employee Pays | Town Pays |
|------------------------|----------------------|------------|
| Employee | \$79.13 | \$448.36 |
| Employee + Spouse | \$182.02 | \$1,031.46 |
| Employee + Child | \$146.37 | \$829.39 |
| Family | \$221.58 | \$1,255.62 |
| Deductible – Employee* | \$0 | \$2,000 |
| Deductible – Family* | \$0 | \$4,000 |

* The Town established a health reimbursement account (HRA) and contributes up to 100% to pay for your eligible out-of-pocket expenses during the plan year.

United Concordia: Dental Plan – 85/15

| Coverage Level | Employee Pays | Town Pays |
|----------------|----------------------|-----------|
| Employee | \$2.10 | \$11.88 |
| Family | \$6.62 | \$37.47 |

National Vision Administrators, LLC (NVA):

Vision Plan – 85/15

| Coverage Level | Employee Pays | Town Pays |
|----------------|---------------|-----------|
| Employee | \$0.35 | \$2.00 |
| Family | \$0.88 | \$4.99 |

Medical and Pharmacy Coverage

Main Features of Your Plan

Town of Centreville offers Cigna Open Access Plus In-Network with HRA which gives you access to a quality network of doctors, hospitals, facilities, and labs that have contracted with your plan, and is located across the United States. Primary Care Provider (PCP) is optional but recommended to coordinate care. Cigna does not require a referral to see specialists. However, this plan covers you for in-network providers only. You will pay 100% of out-of-network care, except for emergencies. Both Cigna plans offered include medical, behavioral health, and Pharmacy coverage.

SILVER PLAN BENEFIT SUMMARY

BENEFIT SUMMARY

Cigna Health and Life Insurance Co. For - Local Government Insurance Trust Choice Fund Open Access Plus IN HRA Plan Centreville HRA OAPIN Silver Effective - 07/01/2021



Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit <u>www.mycigna.com</u> or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

Direct Access to Obstetricians and Gynecologists - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card.

Your employer has established a health reimbursement account that you can use to pay for eligible out-of-pocket expenses during the Contract Year.
Employee - \$2,000

Family - \$4,000

Employer Contribution

| Plan Highlights | In-Network |
|-----------------------------|---|
| Lifetime Maximum | Unlimited |
| Plan Year Accumulation | Your Plan's Deductibles, Out-of-Pockets and benefit level limits accumulate on a contract year basis unless otherwise stated |
| Plan Coinsurance | Plan pays 90% |
| Maximum Reimbursable Charge | Not Applicable |
| Plan Deductible | Individual: \$2,000 Family: \$4,000 |

Benefit copays always apply before plan deductible and coinsurance.

All family members contribute towards the family deductible. An individual cannot have claims covered under the plan coinsurance until the total family
deductible has been satisfied.

- This plan includes a combined Medical/Pharmacy plan deductible.
- Prescription medications used to prevent any of the following medical conditions are not subject to the individual and/or family plan deductible: hypertension, high cholesterol, diabetes, asthma, osteoporosis, stroke, prenatal nutrient deficiency.

Note: Services where plan deductible applies are noted with a caret (^).

Plan Highlights In-Network Individual: \$6,000 Plan Out-of-Pocket Maximum Individual – In a Family: \$6,850 Family: \$12,000 Plan deductible contributes towards your out-of-pocket maximum. All benefit copays contribute towards your out-of-pocket maximum. Covered expenses that count towards your out-of-pocket maximum include customer paid coinsurance and charges for Mental Health and Substance Use Disorder. After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses. This plan includes a combined Medical/Pharmacy out-of-pocket maximum. Benefit In-Network Note: Services where plan deductible applies are noted with a caret (^). Benefit copays always apply before plan deductible. Physician Services - Office Visits Primary Care Physician (PCP) Services/Office Visit Plan pays 90% ^ Specialty Care Physician Services/Office Visit Plan pays 90% ^ NOTE: Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e. as PCP or as Specialist). Surgery Performed in Physician's Office Covered same as Physician Services - Office Visit Allergy Treatment/Injections and Allergy Serum Covered same as Physician Services - Office Visit Allergy serum dispensed by the physician in the office Cigna Telehealth Connection Services (Virtual Care) Plan pays 90% ^ Includes charges for the delivery of medical and health-related services and consultations by dedicated virtual providers as medically appropriate through audio, video, and secure internet-based technologies Virtual Wellness Screenings are available for individuals 18 and older and are covered same as Preventive Care (see Preventive Care Section). Preventive Care Preventive Care Plan pays 100% Includes coverage of additional services, such as urinalysis, EKG, and other laboratory tests, supplementing the standard Preventive Care benefit when billed as part of office visit. Annual Limit: Unlimited Immunizations Plan pays 100% Mammogram, PAP, and PSA Tests Plan pays 100% Coverage includes the associated Preventive Outpatient Professional Services. Diagnostic-related services are covered at the same level of benefits as other x-ray and lab services, based on Place of Service Plan Highlights In-Network Individual: \$6,000 Plan Out-of-Pocket Maximum Individual - In a Family: \$6,850 Family: \$12,000 Plan deductible contributes towards your out-of-pocket maximum. All benefit copays contribute towards your out-of-pocket maximum. Covered expenses that count towards your out-of-pocket maximum include customer paid coinsurance and charges for Mental Health and Substance Use Disorder. After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses. This plan includes a combined Medical/Pharmacy out-of-pocket maximum. Benefit In-Network Note: Services where plan deductible applies are noted with a caret (^). Benefit copays always apply before plan deductible. Physician Services - Office Visits Primary Care Physician (PCP) Services/Office Visit Plan pays 90% / Specialty Care Physician Services/Office Visit Plan pays 90% / NOTE: Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e. as PCP or as Specialist). Surgery Performed in Physician's Office Covered same as Physician Services - Office Visit Allergy Treatment/Injections and Allergy Serum Covered same as Physician Services - Office Visit Allergy serum dispensed by the physician in the office Cigna Telehealth Connection Services (Virtual Care) Plan pays 90% ^ Includes charges for the delivery of medical and health-related services and consultations by dedicated virtual providers as medically appropriate through audio, video, and secure internet-based technologies Virtual Wellness Screenings are available for individuals 18 and older and are covered same as Preventive Care (see Preventive Care Section). **Preventive Care** Preventive Care Plan pays 100% Includes coverage of additional services, such as urinalysis, EKG, and other laboratory tests, supplementing the standard Preventive Care benefit when billed as part of office visit. Annual Limit: Unlimited Immunizations Plan pays 100% Mammogram, PAP, and PSA Tests Plan pays 100%

Coverage includes the associated Preventive Outpatient Professional Services.

Diagnostic-related services are covered at the same level of benefits as other x-ray and lab services, based on Place of Service.

| Benefit | In-Network | |
|---|---|--|
| Note: Services where plan deductible applies are noted with a caret (^) | . Benefit copays always apply before plan deductible. | |
| Inpatient | | |
| Inpatient Hospital Facility Services | Plan pays 90% ^ | |
| Note: Includes all Lab and Radiology services, including Advanced Radiolog | | |
| Inpatient Hospital Physician's Visit/Consultation | Plan pays 90% ^ | |
| Inpatient Professional Services | Plan pays 90% ^ | |
| For services performed by Surgeons, Radiologists, Pathologists and Outpotion | I Ariestnesiologists | |
| Outpatient | Disc and DOV A | |
| Outpatient Facility Services Outpatient Professional Services | Plan pays 90% ^ Plan pays 90% ^ | |
| For services performed by Surgeons, Radiologists, Pathologists and | | |
| | Anesthesiologists | |
| Emergency Services | | |
| Includes Professional, X-ray and/or Lab services performed at the Emergency Room and billed by the facility as part of the ER visit. | Plan pays 90% ^ | |
| Urgent Care Facility Includes Professional, X-ray and/or Lab services performed at the Urgent Care Facility and billed by the facility as part of the urgent care visit. | Plan pays 90% ^ | |
| Ambulance | Plan pays 90% ^ | |
| Ambulance services used as non-emergency transportation (e.g., transporta | tion from hospital back home) generally are not covered. | |
| Inpatient Services at Other Health Care Facilities | | |
| Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facilities Annual Limit: 100 days | Plan pays 90% ^ | |
| Laboratory Services | | |
| Physician's Services/Office Visit | Covered same as Physician Services - Office Visit | |
| Independent Lab | Plan pays 90% ^ | |
| Outpatient Facility | Plan pays 90% ^ | |
| Radiology Services | | |
| Physician's Services/Office Visit | Covered same as Physician Services - Office Visit | |
| Outpatient Facility | Plan pays 90% ^ | |
| Advanced Radiological Imaging (ARI) | Includes MRI, MRA, CAT Scan, PET Scan, etc. | |
| Outpatient Facility | Plan pays 90% ^ | |
| Physician's Services/Office Visit | Covered same as Physician Services - Office Visit | |
| Benefit | In-Network | |
| Note: Services where plan deductible applies are noted with a caret (^) |). Benefit copays always apply before plan deductible. | |
| Outpatient Therapy Services | | |
| Outpatient Therapy and Chiropractic Services | Covered same as Physician Services - Office Visit | |
| | erapy, Occupational Therapy, Physical Therapy, Pulmonary Rehabilitation, and Speech | |
| Therapy - 90 days | | |
| Limits are not applicable to mental health conditions for Physical, Space | peech and Occupational Therapies. | |
| Note: Therapy days, provided as part of an approved Home Health Care pla | an, accumulate to the applicable outpatient therapy services maximum. | |
| Cardiac Rehabilitation Services | Covered same as Physician Services - Office Visit | |
| Annual Limit: | | |
| Cardiac Rehabilitation - 90 days | | |
| Hospice | | |
| Inpatient Facilities | Plan pays 90% ^ | |
| Outpatient Services | Plan pays 90% ^ | |
| Note: Includes Bereavement counseling provided as part of a hospice progr | | |
| Bereavement Counseling (for services not provide | | |
| Services Provided by a Mental Health Professional | Covered under Mental Health benefit | |
| Medical Specialty Drugs | | |
| Outpatient Facility | Plan pays 90% ^ | |
| Physician's Office | Plan pays 90% ^ | |
| Home | Plan pays 90% ^ | |
| Note: This benefit only applies to the cost of the Infusion Therapy drugs administered. This benefit does not cover the related Facility, Office Visit or Professional charges. | | |

| Benefit | In-Network |
|--|--|
| Note: Services where plan deductible applies are noted with a caret (^ | |
| Maternity | |
| Initial Visit to Confirm Pregnancy | Covered same as Physician Services - Office Visit |
| All Subsequent Prenatal Visits, Postnatal Visits and Physician's | |
| Delivery Charges (Global Maternity Fee) | Plan pays 90% ^ |
| Office Visits in Addition to Global Maternity Fee (Performed by OB/GYN or Specialist) | Covered same as Physician Services - Office Visit |
| Delivery - Facility (Inpatient Hospital, Birthing Center) | Covered same as plan's Inpatient Hospital benefit |
| Abortion | |
| Abortion Services | Coverage varies based on Place of Service |
| Note: Elective and non-elective procedures | |
| Family Planning | |
| Women's Services | Plan pays 100% |
| Includes contraceptive devices as ordered or prescribed by a physician and | f surgical sterilization services, such as tubal ligation (excludes reversals) |
| Men's Services | Coverage varies based on Place of Service |
| Includes surgical sterilization services, such as vasectomy (excludes reverse | sals) |
| Infertility | |
| Infertility Treatment | Coverage varies based on Place of Service |
| Infertility covered services: lab and radiology test, counseling, surgical treat | ment, includes artificial insemination and excludes in-vitro fertilization, GIFT, ZIFT, etc. |
| Other Health Care Facilities/Services | |
| Home Health Care | Plan pays 90% ^ |
| Annual Limit: Unlimited | |
| Note: Includes outpatient private duty nursing when approved as medically | necessary |
| Organ Transplants | |
| Inpatient Hospital Facility Services | |
| LifeSOURCE Facility | Plan pays 100% |
| Non-LifeSOURCE Facility | Covered same as plan's Inpatient Hospital benefit |
| Inpatient Professional Services LifeSOURCE Facility | Plan nave 100% |
| Non-LifeSOURCE Facility | Plan pays 100% Covered same as plan's Inpatient Professional benefit |
| Travel Maximum - Cigna LifeSOURCE Transplant Network® Facilit | |
| | |
| Benefit | In-Network |
| Note: Services where plan deductible applies are noted with a caret (* |). Benefit copays always apply before plan deductible. |
| Ourable Medical Equipment Annual Limit: Unlimited | Plan pays 90% ^ |
| Breast Feeding Equipment and Supplies Limited to the rental of one breast pump per birth as ordered or prescribed by a physician Includes related supplies | Plan pays 100% |
| External Prosthetic Appliances (EPA) | Plan pays 90% ^ |
| Annual Limit: Unlimited | |
| Routine Foot Care | Not Covered |
| | |
| Note: Services associated with foot care for diabetes and peripheral vascular disease are covered when approved as medically necessary. | |
| Hearing Aids | Plan pays 90% ^ |
| Annual Limit: Unlimited Includes testing and fitting of hearing aid devices at Physician Office Visit cost share Coverage through age 18 | |

| Benefit | In-Network |
|---|--|
| ote: Services where plan deductible applies are noted with a caret (^). | . Benefit copays always apply before plan deductible. |
| ental Health and Substance Use Disorder | |
| patient mental health | Plan pays 90% ^ |
| utpatient mental health – Physician's Office | Plan pays 90% ^ |
| Itpatient mental health – all other services | Plan pays 90% ^ |
| batient substance use disorder Itpatient substance use disorder – Physician's Office | Plan pays 90% ^ Plan pays 90% ^ |
| tpatient substance use disorder – all other services | Plan pays 90% ^ |
| nual Limits: | Han pays oo le |
| Unlimited maximum | |
| Services are paid at 100% after you reach your out-of-pocket maximental Health/Substance Use Disorder Utilization Review, Case Manager Inpatient utilization review and case management Outpatient utilization review and case management Partial Hospitalization Intensive outpatient programs Changing Lives by Integrating Mind and Body Program | Intensive Outpatient Services, Applied Behavior Analysis (ABA Therapy), etc. num. ement and Programs |
| Lifestyle Management Programs: Stress Management, Tobacco Ces Narcotic Therapy Management Complex Psychiatric Case Management Pharmacy | In-Network |
| ost Share and Supply | |
| gna Pharmacy Cost Share Retail – up to 90-day supply (except Specialty up to 30-day supply) Home Delivery – up to 90-day supply | Retail (per 30-day supply): Generic: You pay \$10 Preferred Brand: You pay \$40 Non-Preferred Brand: You pay \$75 Retail (per 90-day supply): Generic: You pay \$25 Preferred Brand: You pay \$100 Non-Preferred Brand: You pay \$188 Home Delivery (per 90-day supply): Generic: You pay \$25 Preferred Brand: You pay \$100 Non-Preferred Brand: You pay \$100 |
| (such as maintenance drugs) will be available at select network phai Cigna 90 Now Program: You can choose to fill your medications in a network retail pharmacy or network home delivery pharmacy. If you or network home delivery pharmacy to be covered by the plan. This plan will not cover out-of-network pharmacy benefits. Specialty medications are used to treat an underlying disease which hepatitis C or rheumatoid arthritis. Specialty Drugs may include high supervision when being administered. When patient requests brand drug, patient pays the brand cost share brand drug (unless the physician indicates "Dispense As Written" D/ Your pharmacy benefits share an annual deductible and out-of-pock drugs applies after the combined deductible has been met. | a 30- or 90-day supply. If you choose to fill a 30-day prescription, it can be filled at any choose to fill a 90-day prescription, it must be filled at a 90-day network retail pharmacy is considered to be rare and chronic including, but not limited to, multiple sclerosis, a cost medications as well as medications that may require special handling and close e plus the cost difference between the brand and generic drugs up to the cost of the |

Hypertension, high cholesterol, diabetes, asthma, osteoporosis, stroke, prenatal nutrient deficiency

Additional Drugs Covered

Prescription Drug List:

Your Cigna Standard Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. To check which drugs are included in your plan, please log on to myCigna.com.

Some highlights:

- Coverage includes Self Administered injectables and optional injectable drugs includes infertility drugs.
- Contraceptive devices and drugs are covered with federally required products covered at 100%.
- · Insulin, glucose test strips, lancets, insulin needles & syringes, insulin pens and cartridges are covered.
- Oral Fertility drugs are covered.

Pharmacy Program Information

Pharmacy Clinical Management

Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for the medical condition, including:

- Prior authorization requirements
- · Quantity limits, including maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits
- Age edits, and refill-too-soon edits
- Plan exclusion edits
- Current users of Step Therapy medications will be allowed one 30-day fill during the first three months of coverage before Step Therapy program applies.
- Your plan includes Specialty Drug Management features, such as prior authorization and quantity limits, to ensure the safe prescribing and access to specialty medications.
- For customers with complex conditions taking a specialty medication, we will offer Accredo Therapeutic Resource Centers (TRCs) to provide specialty
 medication and condition counseling. For customers taking a specialty medication not dispensed by Accredo, Cigna experts will offer this important specialty
 medication and condition counseling.

Patient Assurance Program

Your plan includes the Patient Assurance Program, which waives the deductible and reduces the amount you owe for certain medications used to treat chronic conditions included in the program. Additionally:

- Any amount you pay for these medications only count toward meeting your out-of-pocket maximum.
- Any discount provided by a pharmaceutical manufacturer for these medications only count toward meeting your out-of-pocket maximum.

Additional Information

Case Management

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

Comprehensive Oncology Program

- Care Management outreach
 Case Management
- Included

Additional Information

Included

Health Advisor - A

Support for healthy and at-risk individuals to help them stay healthy

- Health Assessments
- Health and Wellness Coaching
- Gaps in Care Coaching
- Treatment Decision Support
- Educate and Refer

Out-of-Network Emergency Services Charges

1. Emergency Services are covered at the In-Network cost-sharing level if services are received from a non-participating (Out-of-Network) provider.

2. The allowable amount used to determine the Plan's benefit payment for covered Emergency Services rendered in an Out-of-Network Hospital, or by an Out-of-Network provider in an In-Network Hospital, is the amount agreed to by the Out-of-Network provider and Cigna, or if no amount is agreed to, the greater of the following: (i) the median amount negotiated with In-Network providers for the Emergency Service, excluding any In-Network copay or coinsurance; or (ii) the amount payable under the Medicare program, not to exceed the provider's billed charges.

The member is responsible for applicable In-Network cost-sharing amounts (any deductible, copay or coinsurance). The member is also responsible for all charges that may be made in excess of the allowable amount. If the Out-of-Network provider bills you for an amount higher than the amount you owe as indicated on the Explanation of Benefits (EOB), contact Cigna Customer Service at the phone number on your ID card.

Medicare Coordination

In accordance with the Social Security Act of 1965, this plan will pay as the Secondary plan to Medicare Part A and B as follows:

(a) a former Employee such as a retiree, a former Disabled Employee, a former Employee's Dependent, or an Employee's Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);

(b) an Employee, a former Employee, an Employee's Dependent, or former Employee's Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

When a person is eligible for Medicare A and B as described above, this plan will pay as the Secondary Plan to Medicare Part A and B regardless if the person is actually enrolled in Medicare Part A and/or Part B and regardless if the person seeks care at a Medicare Provider or not for Medicare covered services. Multiple Surgical Reduction

Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

One Guide

Available by phone or through myCigna mobile application. One Guide helps you navigate the health care system and make the most of your health benefits and programs.

Pre-Certification - Continued Stay Review - Preferred Care Management Inpatient - required for all inpatient admissions

In-Network: Coordinated by your physician

Pre-Certification - Preferred Care Management Outpatient Prior Authorization - required for selected outpatient procedures and diagnostic testing In-Network: Coordinated by your physician

Pre-Existing Condition Limitation (PCL) does not apply.

| Additional Information | |
|--|---|
| Your Health First - 200 Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support: Condition Management Medication adherence Risk factor management Lifestyle issues Health & Wellness issues Pre/post-admission Treatment decision support Gaps in care | Holistic health support for the following chronic health conditions: Heart Disease Coronary Artery Disease Angina Congestive Heart Failure Acute Myocardial Infarction Peripheral Arterial Disease Asthma Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis) Diabetes Type 1 Diabetes Type 2 Metabolic Syndrome/Weight Complications Osteoarthritis Low Back Pain Anxiety Bipolar Disorder Depression |
| Definitions | |

Coinsurance - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

Deductible - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

Out-of-Pocket Maximum - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

Place of Service - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level. Prescription Drug List - The list of prescription brand and generic drugs covered by your pharmacy plan.

Professional Services - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists Transition of Care - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

Exclusions

What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- · Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.

Exclusions

- · Treatment of an Injury or Sickness which is due to war, declared, or undeclared.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider or Pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of Copayment, Deductible, and/or Coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts waived, forgiven or reduced, regardless of whether the provider or Pharmacy represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an In-Network benefits level or some other benefits level not otherwise applicable to the services received.
- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- · For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies or devices that are determined by the utilization review Physician to be:
 - o not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;
 - not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;
 - the subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
 - the subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.

In determining whether any such technologies, supplies, treatments, drug or Biologic therapies or devices are experimental, investigational and/or unproven, the utilization review Physician may rely on the clinical coverage policies maintained by Cigna or the Review Organization. Clinical coverage policies may incorporate, without limitation and as applicable, criteria relating to U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific literature or guidelines.

- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem.
- The following services are excluded from coverage regardless of clinical indications: macromastia or gynecomastia surgeries; surgical treatment of varicose veins; abdominoplasty; panniculectomy; rhinoplasty; blepharoplasty; acupressure; craniosacral/cranial therapy; dance therapy; movement therapy; applied kinesiology; rolfing; prolotherapy; and extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Surgical or non-surgical treatment of TMJ disorders.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are covered provided a continuous course of dental treatment is started within six months of an accident.
- For medical and surgical services intended primarily for the treatment or control of obesity. However, treatment of clinically severe obesity, as defined by the body mass index (BMI) classifications of the National Heart, Lung and Blood Institute guideline is covered if the services are demonstrated, through peer-

Exclusions

reviewed medical literature and scientifically based guidelines, to be safe and effective for treatment of the condition.

- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Any medications, drugs, services or supplies for the treatment of male or female sexual dysfunction such as, but not limited to, treatment of erectile dysfunction (including penile implants), anorgasmy, and premature ejaculation.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational
 performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and
 when significant therapeutic improvement is not expected.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Services" or "Breast Reconstruction and Breast Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary
 meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, pre-recorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Eyeglass lenses and frames and contact lenses (except for the first pair of contact lenses for treatment of keratoconus or post cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- Treatment by acupuncture.
- All non-injectable prescription drugs, unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require
 Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as
 provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses or trimming of nails. However, services associated with foot care for diabetes and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any
 symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the
 utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- All nutritional supplements and formulae except for infant formula needed for the treatment of inborn errors of metabolism.

Exclusions

- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet, unless provided as specifically described under Covered Expenses.
- Massage therapy.

These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate, service agreement or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence.

GOLD PLAN BENEFIT SUMMARY

BENEFIT SUMMARY

Cigna Health and Life Insurance Co. For - Local Government Insurance Trust Choice Fund Open Access Plus IN HRA Plan Centreville HRA OAPIN Gold Effective - 07/01/2021



Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit <u>www.mycigna.com</u> or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

Direct Access to Obstetricians and Gynecologists - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card.

Your employer has established a health reimbursement account that you can use to pay for eligible out-of-pocket expenses during the Contract Year.
Employer Contribution
Employee - \$1,300
Family - \$2,600

| Plan Highlights | In-Network |
|-----------------------------|---|
| Lifetime Maximum | Unlimited |
| Plan Year Accumulation | Your Plan's Deductibles, Out-of-Pockets and benefit level limits accumulate on a contract year basis unless otherwise stated |
| Plan Coinsurance | Plan pays 100% |
| Maximum Reimbursable Charge | Not Applicable |
| Plan Deductible | Individual: \$1,300 Family: \$2,600 |

Benefit copays always apply before plan deductible and coinsurance.

 All family members contribute towards the family deductible. An individual cannot have claims covered under the plan coinsurance until the total family deductible has been satisfied.

- This plan includes a combined Medical/Pharmacy plan deductible.
- Prescription medications used to prevent any of the following medical conditions are not subject to the individual and/or family plan deductible: hypertension, high cholesterol, diabetes, asthma, osteoporosis, stroke, prenatal nutrient deficiency.

Note: Services where plan deductible applies are noted with a caret (^).

| Note: Services where plan deductible applies are noted with a caret (). | |
|--|---|
| Plan Highlights | In-Network |
| Plan Out-of-Pocket Maximum | Individual: \$2,600 Family: \$5,200 |
| Plan deductible contributes towards your out-of-pocket maximum. All benefit copays contribute towards your out-of-pocket maximum. | |
| Disorder. | include customer paid coinsurance and charges for Mental Health and Substance Use |
| All eligible family members contribute towards the family out-of-poc each eligible family member's covered expenses at 100%. | ket maximum. Once the family out-of-pocket maximum has been met, the plan will pay |
| This plan includes a combined Medical/Pharmacy out-of-pocket ma | iximum. |
| Benefit | In-Network |
| Note: Services where plan deductible applies are noted with a caret (* |). Benefit copays always apply before plan deductible. |
| Physician Services - Office Visits | |
| Primary Care Physician (PCP) Services/Office Visit | Plan pays 100% ^ |
| Specialty Care Physician Services/Office Visit | Plan pays 100% ^ |
| NOTE: Obstetrician and Gynecologist (OB/GYN) visits are subject to either the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e. as PCP or as Specialist). | |
| Surgery Performed in Physician's Office | Covered same as Physician Services - Office Visit |
| Allergy Treatment/Injections and Allergy Serum Allergy serum dispensed by the physician in the office | Covered same as Physician Services - Office Visit |
| Cigna Telehealth Connection Services (Virtual Care) | Plan pays 100% ^ |
| audio, video, and secure internet-based technologies | rices and consultations by dedicated virtual providers as medically appropriate through ler and are covered same as Preventive Care (see Preventive Care Section). |
| Preventive Care | · · · · · · · · · · · · · · · · · · · |
| Preventive Care | Plan pays 100% |
| Includes coverage of additional services, such as urinalysis, EKG, and other laboratory tests, supplementing the standard Preventive Care benefit when billed as part of office visit. | |
| Annual Limit: Unlimited | |
| Immunizations | Plan pays 100% |
| Mammogram, PAP, and PSA Tests | Plan pays 100% |
| Coverage includes the associated Preventive Outpatient Profession | |
| Diagnostic-related services are covered at the same level of benefit | ts as other x-ray and lab services, based on Place of Service. |

Diagnostic-related services are covered at the same level of benefits as other x-ray and lab services, based on Place of Service.

| Benefit | In-Network |
|--|--|
| Note: Services where plan deductible applies are noted with a caret (^). | Benefit copays always apply before plan deductible. |
| Inpatient | |
| Inpatient Hospital Facility Services | Plan pays 100% ^ |
| Note: Includes all Lab and Radiology services, including Advanced Radiolog | |
| Inpatient Hospital Physician's Visit/Consultation Inpatient Professional Services | Plan pays 100% ^ Plan pays 100% ^ |
| For services performed by Surgeons, Radiologists, Pathologists and | |
| Outpatient | , and a solution of the soluti |
| Outpatient Facility Services | Plan pays 100% ^ |
| Outpatient Professional Services | Plan pays 100% ^ |
| For services performed by Surgeons, Radiologists, Pathologists and | l Anesthesiologists |
| Emergency Services | |
| Emergency Room Includes Professional, X-ray and/or Lab services performed at the Emergency Room and billed by the facility as part of the ER visit. | Plan pays 100% ^ |
| Urgent Care Facility Includes Professional, X-ray and/or Lab services performed at the Urgent Care Facility and billed by the facility as part of the urgent care visit. | Plan pays 100% ^ |
| Ambulance | Plan pays 100% ^ |
| Ambulance services used as non-emergency transportation (e.g., transporta | tion from nospital back nome) generally are not covered. |
| Inpatient Services at Other Health Care Facilities | |
| Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facilities Annual Limit: 100 days | Plan pays 100% ^ |
| Laboratory Services | |
| Physician's Services/Office Visit | Covered same as Physician Services - Office Visit |
| Independent Lab | Plan pays 100% ^ |
| Outpatient Facility | Plan pays 100% ^ |
| Radiology Services | Coursed come on Dhurisian Consistent Office Minit |
| Physician's Services/Office Visit Outpatient Facility | Covered same as Physician Services - Office Visit Plan pays 100% ^ |
| Advanced Radiological Imaging (ARI) | Includes MRI, MRA, CAT Scan, PET Scan, etc. |
| Outpatient Facility | Plan pays 100% ^ |
| Physician's Services/Office Visit | Covered same as Physician Services - Office Visit |
| Benefit | In-Network |
| Note: Services where plan deductible applies are noted with a caret (^). | Benefit copays always apply before plan deductible. |
| Outpatient Therapy Services | |
| Outpatient Therapy and Chiropractic Services | Covered same as Physician Services - Office Visit |
| Annual Limits: All Therapies Combined - Includes Chiropractic Care, Cognitive Therapy, Occupational Therapy, Physical Therapy, Pulmonary Rehabilitation, and Speech Therapy - 90 days Limits are not applicable to mental health conditions for Physical, Speech and Occupational Therapies. | |
| Note: Therapy days, provided as part of an approved Home Health Care pla | |
| Cardiac Rehabilitation Services | Covered same as Physician Services - Office Visit |
| Annual Limit: • Cardiac Rehabilitation - 90 days | |
| Hospice | |
| Inpatient Facilities | Plan pays 100% ^ |
| Outpatient Services Note: Includes Bereavement counseling provided as part of a hospice progra | Plan pays 100% ^ |
| Bereavement Counseling (for services not provide | |
| Services Provided by a Mental Health Professional | Covered under Mental Health benefit |
| Medical Specialty Drugs | |
| | |
| Outpatient Facility | Plan pays 100% ^ |
| Physician's Office | Plan pays 100% ^ |
| Home | Plan pays 100% ^ |
| Note: This benefit only applies to the cost of the Infusion Therapy drugs administered. This benefit does not cover the related Facility, Office Visit or Professional charges. | |

| Benefit | In-Network |
|---|--|
| Note: Services where plan deductible applies are noted with a caret (* | |
| |). Denent copays always apply before plan deductible. |
| Maternity | Covered come on Dhuniaian Services Office Visit |
| Initial Visit to Confirm Pregnancy All Subsequent Prenatal Visits, Postnatal Visits and Physician's | Covered same as Physician Services - Office Visit |
| Delivery Charges (Global Maternity Fee) | Plan pays 100% ^ |
| Office Visits in Addition to Global Maternity Fee (Performed by OB/GYN or Specialist) | Covered same as Physician Services - Office Visit |
| Delivery - Facility (Inpatient Hospital, Birthing Center) | Covered same as plan's Inpatient Hospital benefit |
| Abortion | |
| Abortion Services | Coverage varies based on Place of Service |
| Note: Elective and non-elective procedures | |
| Family Planning | |
| Women's Services | Plan pays 100% |
| Includes contraceptive devices as ordered or prescribed by a physician and | surgical sterilization services, such as tubal ligation (excludes reversals) |
| Men's Services | Coverage varies based on Place of Service |
| Includes surgical sterilization services, such as vasectomy (excludes revers | als) |
| Infertility | |
| Infertility Treatment | Coverage varies based on Place of Service |
| Infertility covered services: lab and radiology test, counseling, surgical treat | ment, includes artificial insemination and excludes in-vitro fertilization, GIFT, ZIFT, etc. |
| Other Health Care Facilities/Services | |
| Home Health Care | Plan pays 100% ^ |
| Annual Limit: Unlimited | |
| Note: Includes outpatient private duty nursing when approved as medically | necessary |
| Organ Transplants | |
| Inpatient Hospital Facility Services | |
| LifeSOURCE Facility | Plan pays 100% |
| Non-LifeSOURCE Facility | Covered same as plan's Inpatient Hospital benefit |
| Inpatient Professional Services | |
| LifeSOURCE Facility | Plan pays 100% |
| Non-LifeSOURCE Facility | Covered same as plan's Inpatient Professional benefit |
| Travel Maximum - Cigna LifeSOURCE Transplant Network® Facilit | y Only: \$10,000 maximum per Transplant |
| Annual Limit: Unlimited | Plan pays 100% ^ |
| Benefit | In-Network |
| Note: Services where plan deductible applies are noted with a caret (^ |). Benefit copays always apply before plan deductible. |
| Breast Feeding Equipment and Supplies Limited to the rental of one breast pump per birth as ordered or prescribed by a physician | Plan pays 100% |
| Includes related supplies External Deschartic Applicances (EDA) | |
| External Prosthetic Appliances (EPA) Annual Limit: Unlimited | Plan pays 100% ^ |
| Routine Foot Care | Not Covered |
| Note: Services associated with foot care for diabetes and peripheral vascul | ar disease are covered when approved as medically necessary. |
| Hearing Aids | Plan pays 100% ^ |
| Annual Limit: Unlimited Includes testing and fitting of hearing aid devices at Physician Office Coverage through age 18 | e Visit cost share |

| Benefit | In-Network |
|--|--|
| ote: Services where plan deductible applies are noted with a c | aret (^). Benefit copays always apply before plan deductible. |
| Intal Health and Substance Use Disorder | |
| npatient mental health | Plan pays 100% ^ |
| Dutpatient mental health – Physician's Office | Plan pays 100% ^ |
| Outpatient mental health – all other services | Plan pays 100% ^ |
| npatient substance use disorder | Plan pays 100% ^ |
| Dutpatient substance use disorder – Physician's Office | Plan pays 100% ^ |
| Dutpatient substance use disorder – all other services | Plan pays 100% ^ |
| Innual Limits: | |
| Unlimited maximum | |
| lotes: | |
| Inpatient includes Acute Inpatient and Residential Treatment | • |
| | ily and group therapy, psychotherapy, medication management, etc. |
| | lization, Intensive Outpatient Services, Applied Behavior Analysis (ABA Therapy), etc. |
| Services are paid at 100% after you reach your out-of-pocket | |
| Mental Health/Substance Use Disorder Utilization Review, Case | |
| , | |
| Cigna Total Behavioral Health - Inpatient and Outpatient Manage | ement |
| Inpatient utilization review and case management | |
| Outpatient utilization review and case management | |
| Partial Hospitalization | |
| Intensive outpatient programs | |
| Changing Lives by Integrating Mind and Body Program | |
| Lifestyle Management Programs: Stress Management, Toba | acco Cessation and Weight Management. |
| Narcotic Therapy Management Complex Revelation Case Management | |
| Complex Psychiatric Case Management | In-Network |
| Pharmacy | III-Network |
| Cost Share and Supply | |
| Cigna Pharmacy Cost Share | Retail (per 30-day supply): |
| Retail – up to 90-day supply (except Specialty up to 30-day supply) | Generic: You pay \$10 Preferred Brand: You pay \$40 |
| Home Delivery – up to 90-day supply | Non-Preferred Brand: You pay \$75 |
| Home Derivery – up to so-day supply | North foldinge brand. Too pay ero |
| | |
| | Retail (per 90-day supply): |
| | Generic: You pay \$25 |
| | Generic: You pay \$25 Preferred Brand: You pay \$100 |
| | Generic: You pay \$25 |
| | Generic: You pay \$25 Preferred Brand: You pay \$100 Non-Preferred Brand: You pay \$188 |
| | Generic: You pay \$25 Preferred Brand: You pay \$100 Non-Preferred Brand: You pay \$188 Home Delivery (per 90-day supply): |
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Hypertension, high cholesterol, diabetes, asthma, osteoporosis, stroke, prenatal nutrient deficiency

Additional Drugs Covered

Prescription Drug List:

Your Cigna Standard Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. To check which drugs are included in your plan, please log on to myCigna.com.

Some highlights:

- Coverage includes Self Administered injectables and optional injectable drugs includes infertility drugs.
- · Contraceptive devices and drugs are covered with federally required products covered at 100%.
- Insulin, glucose test strips, lancets, insulin needles & syringes, insulin pens and cartridges are covered.
- Oral Fertility drugs are covered.

Pharmacy Program Information

Pharmacy Clinical Management

Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for the medical condition, including:

- Prior authorization requirements
- · Step Therapy on select classes of medications and drugs new to the market
- Quantity limits, including maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits
- Age edits, and refill-too-soon edits
- Plan exclusion edits
- Current users of Step Therapy medications will be allowed one 30-day fill during the first three months of coverage before Step Therapy program applies.
- Your plan includes Specialty Drug Management features, such as prior authorization and quantity limits, to ensure the safe prescribing and access to specialty medications.
- For customers with complex conditions taking a specialty medication, we will offer Accredo Therapeutic Resource Centers (TRCs) to provide specialty
 medication and condition counseling. For customers taking a specialty medication not dispensed by Accredo, Cigna experts will offer this important specialty
 medication and condition counseling.

Patient Assurance Program

Your plan includes the Patient Assurance Program, which waives the deductible and reduces the amount you owe for certain medications used to treat chronic conditions included in the program. Additionally:

- Any amount you pay for these medications only count toward meeting your out-of-pocket maximum.
- · Any discount provided by a pharmaceutical manufacturer for these medications only count toward meeting your out-of-pocket maximum.

Additional Information

Case Management

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

- Comprehensive Oncology Program
 - Care Management outreach Case Management

Included

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| Additional Information | |
|---|----------|
| Health Advisor - A Support for healthy and at-risk individuals to help them stay healthy • Health Assessments • Health and Wellness Coaching • Gaps in Care Coaching • Treatment Decision Support • Educate and Refer | Included |

Out-of-Network Emergency Services Charges

Emergency Services are covered at the In-Network cost-sharing level if services are received from a non-participating (Out-of-Network) provider.
 The allowable amount used to determine the Plan's benefit payment for covered Emergency Services rendered in an Out-of-Network Hospital, or by an Out-of-Network provider in an In-Network Hospital, is the amount agreed to by the Out-of-Network provider and Cigna, or if no amount is agreed to, the greater of the following: (i) the median amount negotiated with In-Network providers for the Emergency Service, excluding any In-Network copay or coinsurance; or (ii) the amount payable under the Medicare program, not to exceed the provider's billed charges.

The member is responsible for applicable In-Network cost-sharing amounts (any deductible, copay or coinsurance). The member is also responsible for all charges that may be made in excess of the allowable amount. If the Out-of-Network provider bills you for an amount higher than the amount you owe as indicated on the Explanation of Benefits (EOB), contact Cigna Customer Service at the phone number on your ID card.

Medicare Coordination

In accordance with the Social Security Act of 1965, this plan will pay as the Secondary plan to Medicare Part A and B as follows:

(a) a former Employee such as a retiree, a former Disabled Employee, a former Employee's Dependent, or an Employee's Domestic Partner who is also eligible for Medicare and whose insurance is continued for any reason as provided in this plan (including COBRA continuation);

(b) an Employee, a former Employee, an Employee's Dependent, or former Employee's Dependent, who is eligible for Medicare due to End Stage Renal Disease after that person has been eligible for Medicare for 30 months.

When a person is eligible for Medicare A and B as described above, this plan will pay as the Secondary Plan to Medicare Part A and B regardless if the person is actually enrolled in Medicare Part A and/or Part B and regardless if the person seeks care at a Medicare Provider or not for Medicare covered services. Multiple Surgical Reduction

Multiple surgeries performed during one operating session result in payment reduction of 50% to the surgery of lesser charge. The most expensive procedure is paid as any other surgery.

One Guide

Available by phone or through myCigna mobile application. One Guide helps you navigate the health care system and make the most of your health benefits and programs.

Pre-Certification - Continued Stay Review - Preferred Care Management Inpatient - required for all inpatient admissions

In-Network: Coordinated by your physician

Pre-Certification - Preferred Care Management Outpatient Prior Authorization - required for selected outpatient procedures and diagnostic testing In-Network: Coordinated by your physician

Pre-Existing Condition Limitation (PCL) does not apply.

Your Health First - 200

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- Condition Management
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

Holistic health support for the following chronic health conditions:

- Heart Disease
- Coronary Artery Disease
- Angina
- Congestive Heart Failure
- Acute Myocardial Infarction
- Peripheral Arterial Disease
- Asthma
- Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
- Diabetes Type 1
- Diabetes Type 2
- · Metabolic Syndrome/Weight Complications
- Osteoarthritis
- Low Back Pain
- Anxiety
- Bipolar Disorder
- Depression

Definitions

Coinsurance - After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

Deductible - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

Out-of-Pocket Maximum - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

Place of Service - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level.

Prescription Drug List - The list of prescription brand and generic drugs covered by your pharmacy plan.

Professional Services - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists Transition of Care - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

Exclusions

What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Care for military service disabilities treatable through governmental services if you are legally entitled to such treatment and facilities are reasonably available.

Exclusions

- · Treatment of an Injury or Sickness which is due to war, declared, or undeclared.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under this plan. For example, if Cigna determines that a provider or Pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of Copayment, Deductible, and/or Coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna in its sole discretion shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts waived, forgiven or reduced, regardless of whether the provider or Pharmacy represents that you remain responsible for any amounts that your plan does not cover. In the exercise of that discretion, Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an In-Network benefits level or some other benefits level not otherwise applicable to the services received.
- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- · For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies or devices that are determined by the utilization review Physician to be:
 - o not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;
 - not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;
 - the subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
 - the subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.

In determining whether any such technologies, supplies, treatments, drug or Biologic therapies or devices are experimental, investigational and/or unproven, the utilization review Physician may rely on the clinical coverage policies maintained by Cigna or the Review Organization. Clinical coverage policies may incorporate, without limitation and as applicable, criteria relating to U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific literature or guidelines.

- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem.
- The following services are excluded from coverage regardless of clinical indications: macromastia or gynecomastia surgeries; surgical treatment of varicose veins; abdominoplasty; panniculectomy; rhinoplasty; blepharoplasty; acupressure; craniosacral/cranial therapy; dance therapy; movement therapy; applied kinesiology; rolfing; prolotherapy; and extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.
- Surgical or non-surgical treatment of TMJ disorders.
- Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics, periodontics, casts, splints and services for dental malocclusion, for any condition. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are covered provided a continuous course of dental treatment is started within six months of an accident.
- For medical and surgical services intended primarily for the treatment or control of obesity. However, treatment of clinically severe obesity, as defined by the body mass index (BMI) classifications of the National Heart, Lung and Blood Institute guideline is covered if the services are demonstrated, through peer-

Exclusions

reviewed medical literature and scientifically based guidelines, to be safe and effective for treatment of the condition.

- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Any medications, drugs, services or supplies for the treatment of male or female sexual dysfunction such as, but not limited to, treatment of erectile dysfunction (including penile implants), anorgasmy, and premature ejaculation.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training, biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs and driver safety courses.
- Therapy or treatment intended primarily to improve or maintain general physical condition or for the purpose of enhancing job, school, athletic or recreational
 performance, including but not limited to routine, long term, or maintenance care which is provided after the resolution of the acute medical problem and
 when significant therapeutic improvement is not expected.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Services" or "Breast Reconstruction and Breast Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary
 meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, pre-recorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Eyeglass lenses and frames and contact lenses (except for the first pair of contact lenses for treatment of keratoconus or post cataract surgery).
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- Treatment by acupuncture.
- All non-injectable prescription drugs, unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require
 Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as
 provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses or trimming of nails. However, services associated with foot care for diabetes and peripheral vascular disease are covered when Medically Necessary.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs.
- Genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any
 symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the
 utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- · Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications for the purpose of travel, or to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- All nutritional supplements and formulae except for infant formula needed for the treatment of inborn errors of metabolism.

Exclusions

- For or in connection with an Injury or Sickness arising out of, or in the course of, any employment for wage or profit.
- Charges for the delivery of medical and health-related services via telecommunications technologies, including telephone and internet, unless provided as specifically described under Covered Expenses.
- Massage therapy.

These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate, service agreement or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence.

Insurance Cards Have Gone Digital!

• ID Cards are no longer being mailed. You can access your digital Insurance card by logging into your <u>www.mycigna.com</u> account and downloading it to your mobile device.



Skip the Waiting Room! Use MDLIVE

- Connect to doctors in minutes, from home, work, or on-the-go, 24/7/365.
- Download the MDLIVE mobile app now!



Connect Care 3

Empowering a healthier workforce

What is ConnectCare3?

ConnectCare3 is a confidential benefit provided to employees and their dependents covered under the health plan at no additional cost. ConnectCare3 has no affiliation with any insurance carrier or hospital system. We aim to provide callers with positive health outcomes on their health and wellness journey.

Available Services



Patient Advocacy

The patient advocates are the first line of contact when reaching out to ConnectCare3. They also assist our clinical team with conducting research.



Nurse Navigation

The nurse navigators are available to work with patients who have received a medical diagnosis that requires a specialist. Our nurses can provide education on a diagnosis and treatments, physician options, and can help patients prepare for physician appointments.



Chronic Disease Management & Prevention

The Chronic Disease Management & Prevention team consists of registered nurses, certified health coaches, and registered dietitians. Our team approach to preventing and managing chronic conditions provides you with access to resources and expertise all in one place.



Nutrition Education

Our registered dietitians will help patients to understand the connection between diet and health by completing a thorough nutritional assessment and providing healthy meal plans and alternatives.



Tobacco Cessation

Work one-on-one with our Tobacco Cessation coaches to achieve and maintain a tobacco-free life.

How to Enroll

Contact us at 877-223-2350 or info@connectcare3.com to enroll in our services today.

Sign Up to Receive Health & Wellness Updates

Scan the QR code to sign up to receive our health and wellness resources!

€ConnectCare3°

For more information, visit connectcare3.com ©2023 ConnectCare3, LLC - All Rights Reserved



Pharmacy Coverage

Some prescription drugs require prior authorization. This ensures you achieve the maximum clinical benefit from the use of specific targeted drugs. Your physician or pharmacist must call to begin the prior authorization process. For the most up-to-date prior authorization list, visit:

Prescription Drug Copay: Brand Name vs. Generic Equivalent

The copay is the dollar amount the pharmacy will collect for your prescriptions. If you choose a brand name prescription drug when a generic prescription drug is available, you will pay the appropriate copay plus the difference in cost between the brand name and the generic drug. Copays are determined by the type of prescription drug purchased.

Home Delivery Pharmacy Helps Save You Money

Home Delivery Pharmacy service offers a convenient and cost-effective way to fill prescriptions with fast, accurate home delivery. Plus, it is an easy way to save money on your maintenance medications. Once enrolled, you may take advantage of online self-service capabilities. Register at <u>www.mycigna.com</u> and have access to:

- Convenient switch to home delivery service.
- Set-up automatic refills using Express Scripts Pharmacy from Cigna Healthcare.
- View claims, balances, and prescriptions history.
- Manage account settings and payment methods.



Dental Coverage

United **Concordia** dental

DENTAL PLAN SUMMARY

| Dental Benefits Summary for Local Government Insurance Trust (Medium) | |
|---|-----------------------------|
| Effective Date: July 1, 2024 | Network: Advantage Plus 2.0 |

| | CONCORDIA FLEX PLAN | |
|--|----------------------------------|--------------------------|
| Benefit Category ¹ | In-Network ² | Non-Network ² |
| Class I – Diagnostic/Preventive Services | | |
| Exams | | |
| Bitewing X-rays | | |
| All Other X-rays | | 100% |
| Cleanings & Fluoride Treatments | 100% | |
| Sealants | | |
| Space Maintainers | | |
| Palliative Treatment | | |
| Class II – Basic Services | | |
| Basic Restorative (Fillings) ³ | | 100% |
| Simple Extractions | | |
| Repairs of Crowns, Inlays, Onlays, Bridges & Dentures | 100% | |
| Endodontics | 100% | |
| Complex Oral Surgery | | |
| General Anesthesia | | |
| Class III – Major Services | | |
| Nonsurgical Periodontics | | 50% |
| Surgical Periodontics | | |
| Inlays, Onlays, Crowns | 50% | |
| Prosthetics (Bridges, Dentures) | | |
| Implants | | |
| Orthodontics for dependent children to age 19 | | |
| Diagnostic, Active, Retention Treatment | 50% | 50% |
| Maximums & Deductibles (applies to the combination of serv | | |
| Annual Program Deductible (per person/per family) | \$0/\$0 | |
| Annual Program Maximum (per person) | \$1,500 Excludes Orthodontics | |
| Lifetime Orthodontic Maximum (per person) | \$1,000 | |
| Reimbursement | Advantage Plus 2.0 | Advantage MAC |

Representative listing of covered services – certificate of coverage provides a detailed description of benefits.

Understanding Your Dental Benefits Plan

Good dental hygiene is important for your overall health. The Preferred Dentist Program was designed to help you get the dental care you need and help lower your costs. You get benefits from a wide range of covered services – both in and out of the network. The goal is to deliver affordable protection for a healthier smile and a healthier you. Once enrolled, you may take advantage of online self-service capabilities. Register at https://www.unitedconcordia.com/login and have access to:

- Check the status of your claims.
- Locate a participating dentist.

- Access United Concordia Oral Health Library.
- Elect to view your Explanation of Benefits online.

| 4 | |
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New Carrier Checklist!

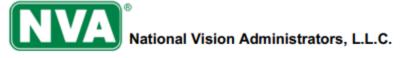
1. Make sure you confirm with your current dentist that they are participating with United Concordia.

a. If they do – then there is no further action to be taken.

b. If they do NOT – then please notify HR and provide your dentist name and contact information. There is a chance they may participate.



Vision Coverage



| Benefit Frequency | Participating Provider | Non-Participating Provider |
|---|---|--|
| Examination Once Every 12 Months | Covered 100% | Reimbursed Amount • Up to \$32 |
| Lenses Once Every 12 Months Single Vision Bifocal Trifocal Lenticular | Standard Glass or Plastic Covered 100% | Up to \$26 Up to \$36 Up to \$46 Up to \$72 |
| Frame Once Every 24 Months | Retail Allowance Up to \$60 (20% discount off balance)* | Up to \$30 |
| Contact Lenses Once Every 12 Months | In lieu of Lenses & Frame | In lieu of Lenses & Frame |
| Elective Contact Lenses | Up to \$85 RetailΦ (15% discount (Conventional) or 10% discount (Disposable) off balance)** | • Up to \$85 |
| Medically Necessary*** | Covered 100% | Up to \$225 |

VISION PLAN BENEFIT SUMMARY (Group Number #51381)



* Does not apply to Wal-Mart/Sam's Club or Lens Crafters locations or for certain proprietary brands.

**Does not apply to Wal-Mart/Sam's Club, Lens Crafters, Contact Fill (NVA Mail Order) or certain locations at: Target, Sears, Pearle, & K-Mart and may be prohibited by some manufacturers.

***Pre-approval from NVA required.

To verify your benefit eligibility, visit <u>www.e-nva.com</u> or download their mobile app. You may also contact Customer Service at 1-800-672-7723 (TDD line 1-888-820-2990) or the Interactive Voice Response (IVR). Customer Service is available 24/7 and 365 days a year.

DAdditional professional services related to contact lenses (also known as fitting fees) would be included in the contact lens allowance shown above.

Fixed prices/courtesy discount do not apply at Walmart/Sam's Club and LensCrafters locations.

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option pricing list below: \$25 Polycarbonate (Single Vision)

- \$75 Polarized
- \$30 Blended Bifocal (Segment) \$40 Blue Light Blocker (Standard)
- \$60 Blue Light Blocker (Premium)
- \$150 Blue Light Blocker (Ultra)
- \$12 Fashion Gradient
- \$20 Glass Photogrey (Single Vision)
- \$30 Glass Photogrey (Multi-Focal)
- \$55 High Index
- \$12 Ultraviolet Coating

\$30 Polycarbonate (Multi-Focal) \$10 Scratch-Resistant Coating (Standard

- \$65 Transitions Single Vision (Standard)
- \$70 Transitions Multi-Focal (Standard) \$10 Solid Tint
- \$40 AR Coating Tier 1
- \$50 AR Coating Tier 2 \$65 AR Coating Tier 3 \$80 AR Coating Tier 4

20% discount AR Coating - Tier 5 \$50 Progressive Tier -1 \$80 Progressive - Tier 2 \$100 Progressive - Tier 3 \$120 Progressive - Tier 4 \$140 Progressive - Tier 5 \$165 Progressive - Tier 6 \$190 Progressive - Tier 7 20% discount Progressive - Tier 8 \$39 Retinal Screening

For lens options & services purchased from a participating NVA provider, NVA members will only pay the fixed maximum amount or the provider's Usual and Customary (U&C) charge less 20%, whichever is less. Options not listed will be priced by NVA providers at 20% off the Provider's Retail (U &C) price. Fixed prices are available in-network only. Discounts are not insured benefits. In certain states, members may be required to pay the full retail amount and not the negotiated discount amount at certain participating providers. Some optometrist affiliated with Optical Retail locations (i.e., LensCrafters, Walmart, Visionworks, etc.) are independent providers and may not participate in the NVA program.

Participating providers are not contractually obligated to offer sale prices in addition to outlined coverage. Regardless of medical or optical necessity, vision benefits are not available more frequently than specified in your policy.

Get a Better View

Plan Specific Details Online: The NVA website is easy to use and provides the most up to date information for program participants: -Locate a nearby participating provider by name, zip code, or City/State, Verify eligibility for you or a dependent -View benefit program and specific detail, Review claims, Print ID cards (when applicable), Nominate a non-participating provider to join the NVA network

Examinations: The comprehensive exam includes case history, examination for pathology or anomalies, visual acuity (clearness of vision), refraction, tonometry (glaucoma test) and dilation (if professionally indicated).

Lenses: NVA provides coverage in full for standard glass or plastic eyeglass lenses.

Frames: Select any frame from the participating provider's inventory. Any amount in excess of your plan allowance is the member's responsibility. Frame choices vary from office to office. (Visit NVA's website to view the Benefit maximizer Program)

Contact Lenses: The contact lens benefit includes all types of contact lenses such as hard, soft, gas permeable and disposable lenses. <u>Medically necessary contact lenses</u> includes fitting and follow up and may be covered with prior authorization when prescribed for: post cataract surgery, correction of extreme visual acuity problems that cannot be corrected to 20/70 with spectacle lenses, Anisometropia or Keratoconus.

Non-Participating Providers: You will be responsible for one hundred percent (100%) of the cost at the time of service at a non-participating provider. You can request a claim form from NVA via the website <u>www.e-nva.com</u> or you may submit receipts along with a letter containing the member's full name, patient's full name, address, ID# and sponsoring organization to NVA, P.O. Box 2187, Clifton, NJ 07015.

Laser Eye Surgery: NVA has chosen The National LASIK Network to serve their members. This network was developed by LCA Vision in 1999 and is one of the largest panels of LASIK surgeons in the U.S. Members are entitled to significant discounts and a free initial consultation with all in-network providers.

Hearing Discount: You will receive up to 60% savings at participating provider locations through NationsHearing®.

| Discounts: In addition to your funded | Your NVA EyeEssential [®] Plan Discount – In Network Only | | |
|---|--|--|--|
| benefit you are eligible to access the | Service | Participating Provider | Lens Options |
| EyeEssential [®] Plan discount (in Network Only) on additional purchases during the plan period. Please see table | Eye Examination: | Member Cost: Retail Less \$10 | \$12 Solid Tint/ Gradient Tint \$50 Standard Progressive Lenses |
| for more detail regarding NVA's discount plan: | Contact Lens Fitting: | Retail Less 10% | \$75 Polarized Lenses \$65 Transitions Single Vision Standard |
| *Discount is not applicable to mail order; however, you may get even better pricing on contact lenses through Contact Fill. | Lenses: Single Vision Bifocal Trifocal or Lenticular | Glass or Plastic \$35.00 \$55.00 \$70.00 | \$70 Transitions Multi-Focal Standard \$15 Standard Scratch Coating \$12 UV Coating \$35 Polycarbonate \$45 Standard Anti-Reflective |
| In MD, members may be required to pay | Frame: | Retail Less 35% | |
| the full retail amount and not the negotiated discount amount at participating providers. | Contact Lenses*: Conventional Disposable | Member Cost: Retail Less 15% Retail Less 10% | |

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option price list above. Options not listed will be priced by NVA providers at 20% off the Provider's Retail (U and C) price.

Options not listed will be priced by INVA providers at 20% on the Provider's Retail (0 and 0)

Wal-Mart / Sam's Club and Lenscrafters stores do not provide additional discounts.

Some optometrist affiliated with Optical Retail locations (i.e., LensCrafters, Walmart, Visionworks, etc.) are independent providers and may not participate in the NVA program.

At NVA, We Work Only for Our Clients.

Insurance coverage provided by National Guardian Life Insurance Company (NGLIC), 2E Gilman, Madison, WI 53703. Policy NVIGRP 5/07. NGLIC is not affiliated with the Guardian Life Insurance Company of America, a/k/a The Guardian or Guardian Life. A full description of your coverage, its limitations, exclusions and conditions is contained in the Insurance Policy issued to your Plan Sponsor at its place of business. That full description in the form of a Certificate of Coverage can be made available to you by requesting it from your Plan Sponsor.

Exclusions / Limitations: No payment is made for medical or surgical treatments / Rx drugs or OTC medications / non-prescription lenses / two pair of glasses in lieu of bifocals / subnormal visual aids / vision examination or materials required for employment / replacement of lost, stolen, broken or damaged lenses/ contact lenses or frames except at normal intervals when service would otherwise be available / services or materials provided by federal, state, local government or Worker's Compensation / examination, procedures training or materials not listed as a covered service / industrial safety lenses and safety frames with or without side shields / parts or repair of frame / sunglasses.

Note: This vision benefit summary is intended as a program overview only and is not a certified document of the individual plan parameters. Please contact Human Resources, for details.

On Your Way to Wellness

The Human Resources Department is seeking volunteers to join our Wellness Committee. The purpose of this committee is to support all our efforts to enhance wellness throughout the Town:

- Improve and maintain your health, which is essential to enjoying a long life.
- Reduce healthcare costs so that these dollars can be used for other purposes such as salaries, benefits, and Town services.
- Increase the use of your preventive services; if you can identify an issue early on, it is much easier to correct with a higher success rate (remember there are no copays!)
- Have fun with your co-workers competing in events and you can earn \$\$\$!

Please contact Human Resources at kebaugh@townofcentreville.org, if interested.

Cigna Healthcare offers a variety of Wellness Programs; listed below are a few which may interest you and your family. These programs are free to you and any dependent enrolled in the health plan.

One-on-One Coaching

As part of your health coverage, you have access to personal health coaching. To learn more about the coaching program, or to join, call 1-800-244-6224. You may receive a call inviting you to participate. We encourage you to take advantage of this voluntary and confidential phone-based program that can help you achieve your best possible health. Not only can you decide how involved you want to be, but you also have the ability to leave the program at any time.



Prepare for the Unthinkable

Group Term Life and Accidental Death & Dismemberment (AD&D) Insurance

Town of Centreville provides Lincoln Term Life Insurance and Accidental Death and Dismemberment (AD&D) Insurance to all full-time eligible employees. The coverage is automatic, and the premiums are 100% employer paid.



GROUP TERM LIFE AND AD&D BENEFIT SUMMARY

| Coverage | Benefit Amount Employee |
|---------------------------------------|--|
| Life | \$50,000 |
| Guarantee Issue | \$50,000 |
| AD&D | Will Equal the Life Benefit |
| Benefit Reduction | Employee |
| Benefits will reduce: | 35% at age 65; An additional 25% of original amount at age 70; An additional 15% of original amount at age 75; Benefits terminate at retirement |
| Additional Benefits | |
| See Understanding Your Benefits Page: | Accelerated Death Benefit |
| | Seatbelt Benefit – Air Bag Benefit - Common Carrier Benefit |
| | Conversion |
| | Accident Plus |
| Enrolling for Coverage | Employee |
| Eligibility: | All employees in an eligible class. |

| Understanding Your Benefits | |
|--|--|
| Accelerated Death Benefit | Accelerated Death Benefit provides an option to be paid a portion of your life insurance benefit when diagnosed as terminally ill (as defined in the policy). The death benefit will be reduced by the amount withdrawn. To qualify, you must be covered under this policy for the amount of time defined by the policy. |
| AD&D | Accidental Death and Dismemberment (AD&D) insurance provides specified benefits for a covered accidental bodily injury that directly causes death or dismemberment (e.g., the loss of a hand, foot, or eye), subject to policy limitations. |
| Conversion | If you terminate your employment or become ineligible for this coverage, you have the option to convert all or part of the amount of coverage in force to an individual life policy on the date of termination without Evidence of Insurability. Conversion election normally must be made within 31 days of your date of termination. |
| Guarantee Issue | For timely entrants enrolled within 31 days of becoming eligible, the Guarantee Issue amount is available without providing Evidence of Insurability. Evidence of Insurability will be required for any amounts above this, for late enrollees or increases in insurance, and it will be provided at your own expense. |
| Seatbelt Benefit – Air Bag Benefit - Common Carrier Benefit | If you die as a result of a covered auto accident while wearing a seat belt or in a vehicle equipped with an airbag, additional benefits are payable up to \$10,000 or 10% of the principal sum, whichever is less. If loss occurs due to an accident while riding as a passenger in a common carrier, benefits will be double the amount that would otherwise apply as outlined in the certificate. |
| Accident Plus | If loss occurs due to an accident, you may also receive the following Accident Plus benefits: Coma, Plegia, Repatriation, Education, Spouse Training, & Child Care. Refer to your certificate for more details. |
| Term Life | A death benefit is paid to the designated beneficiary upon the death of the insured. Coverage is provided for the time period that you are eligible and premium is paid. There is no cash value associated with this product. |
| Additional Benefits | |
| LifeKeys SM | Online will & testament preparation service, identity theft resources and beneficiary assistance support for all employees and eligible dependents covered under the Group Term Life and/or AD&D policy. |
| TravelConnect SM | Travel assistance services for employees and eligible dependents traveling more than 100 miles from home. |

| For assistance or additional information Contact Lincoln Financial Group at | |
|---|--------------------------|
| (800) 423-2765; reference ID: TOOFCEN2 | www.LincolnFinancial.com |

If there is any discrepancy between this benefit summary and the policy, the policy shall control. This summary is not intended to contain a complete description of the coverage offered. This summary does not modify the policy. This is not a binding contract

Protect Your Income!

Voluntary Life Insurance with Accidental Death and Dismemberment (AD&D)

SUMMARY

| SUMMARY | (| | fou're in Charge |
|--|--|---|---|
| Life Benefit | Employee | Spouse | Dependent |
| | Employee must elect cov | verage for Spouse or dependents | s to be eligible. |
| Amount | Choice of \$10,000 increments | Choice of \$5,000 increments | Day 1 to 6 months: \$1,000 |
| | | | 6 months to age 19 (to age 25 if full-time student): \$10,000 |
| Minimum Amount | \$10,000 | \$5,000 | \$10,000 |
| Maximum Amount | \$300,000, limited to 5 times your annual salary Employees age 70 and older, maximum benefit is \$50,000 | \$150,000, limited to 50% of employee amount | \$10,000 |
| Guarantee Issue for Newly Eligible Employee | \$50,000 | \$10,000 | |
| Current Eligible Employees | You or your Spouse may elect or increase insi benefit levels on a guaranteed acceptance ba defined annual open enrollment period, provid have not been previously declined, withdrawn | sis during your company's led that you or your Spouse | |
| AD&D Benefit | Employee | Spouse | |
| Amount | Benefit amount equal to the life amount elected by you. Cost included in the schedule. | Same as employee | |
| Benefit Reduction | Employee | Spouse | |
| Benefits will | 35% at age 65; | 35% at Employee Age 65 | |
| reduce: | Additional 25% of original amount at age 70; Additional 15% of original amount at age 75; Additional 15% of original amount at age 80; Benefits terminate at retirement | Benefits terminate at Employed Age 70 or Retirement, whichever occurs first | e |
| Eligibility | Employee | Spouse and Dependents | |
| | All employees in an eligible class. | Cannot be in a period of limited effect. | d activity on the day coverage takes |
| Additional Ben | efits | | |
| See Definition: | Accelerated Death Benefit | | |
| See Definition: | Portability | | |
| See Definition: | Conversion | | |
| See Definition: | Seat Belt, Airbag, and Common | Carrier | |

Lincoln

You're In Charge*

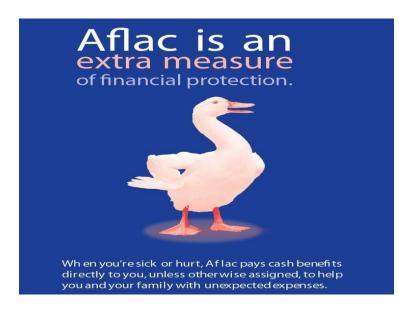
Financial Group

| Definitions | | | |
|---|---|---|--|
| Accelerated Death Benefit | coverage when diagnosed as terminally ill (as by the amount withdrawn. To qualify, you hav | to withdraw a percentage of your life insurance defined in the policy). The death benefit will be reduced the satisfied the Active Work rule and have been covered the as defined by the policy. Check with your tax advisor | |
| AD&D | accidental bodily injury that directly causes dis | D) insurance provides specified benefits for a covered smemberment (e.g., the loss of a hand, foot, or eye). In acident, both the life and the AD&D benefit would be | |
| Conversion | convert all or part of the amount of coverage in | ineligible for this coverage, you have the option to n force to an individual life policy on the date of onversion election must be made within 31 days of your | |
| Guarantee Issue | For timely entrants enrolled within 31 days of becoming eligible, the Guarantee Issue amount is available without any Evidence of Insurability requirement. Evidence of Insurability will be required for any amounts above this, for late enrollees or increase in insurance, and it will be provided at your own expense. | | |
| Limited Activity | | fined in a health care facility; or, whether confined or I activities of a healthy person of the same age and sex. | |
| Portability | If coverage has been in force for at least 12 months, you may continue coverage for a specified period of time after your employment by paying the required premium. Portability is available if you cease employment for a reason other than total disability or retirement at Social Security Normal Retirement Age. A written application must be made within 31 days of your termination. | | |
| Seat Belt, Airbag, and Common Carrier | If you die as a result of a covered auto accident while wearing a seat belt or in a vehicle equipped with an airbag, additional benefits are payable up to \$10,000 or 10% of the principal sum, whichever is less. If loss occurs for you due to an accident while riding as a passenger in a common carrier, benefits will be double the amount that would otherwise apply as outlined in the certificate. | | |
| Term Life | rm Life Benefit provided to the designated beneficiary upon the death of the insured. The benefit is provided for the time period that you are eligible and premium is paid. There is no cash value associated with this product. | | |
| Exclusion: Suicide Benefits will not be paid if the death results from suicide within 1 year after coverage is effective. May apply if employee contributes toward the premium. | | | |
| Additional Benefits | | | |
| LifeKeys SM | LifeKeys SM Online will & testament preparation service, identity theft resources and beneficiary assistance support for all employees and eligible dependents covered under the Group Term Life and/or AD&D policy. | | |
| TravelConnect SM | Travel assistance services for employees and home. | eligible dependents traveling more than 100 miles from | |
| For assistance or additional information Contact Lincoln Financial Group at | | | |
| (800) 423-2 | 765; reference ID: TOOFCEN2 | www.LincolnFinancial.com | |
| | | I | |

Additional Benefits

AFLAC Benefits

Employees may participate in an array of voluntary benefits including Accident, Cancer, Critical Care and Short-term Disability insurance. For more information, contact Matt Pastva, AFLAC Account Manager at 410-463-4162.



Flexible Spending Account (FSA) and Dependent Care (DCA)



Town of Centreville Plan Year: July 1, 2024 to June 30, 2025

The Health Care Spending Account (FSA) and Dependent Care Account (DCA) allow employees the ability to set aside pretax dollars to pay for out-of-pocket medical and dependent care (day care) expenses incurred by both the employee and their qualified dependents.

Health Care Spending Account (FSA) Maximum Election\$3,200.00 [Employee Funded]

Health Care FSA Carryover Provision – Up to \$640.00 of unused Health Care Spending Account (FSA) funds will roll-over to the next plan year after the conclusion of the run-out period. [*Note: The Carryover Provision does not apply to terminated employees and does not apply to the* **Dependent Care Account (DCA)**.]

<u>Health Care Spending Account (FSA)</u> – Coverage includes all qualified dependents, including spouse. Dependent children are covered up to the end of the calendar year in which dependent turns 26. Eligible expenses include all qualified medical expenses not reimbursed by other insurance, including vision expenses, non-cosmetic dental expenses, over-the-counter (OTC) medicines, menstrual care products (tampons and pads), PPE personal protective equipment (face masks, hand sanitizer, and sanitizing wipes), and medical supplies. Expenses paid out of pocket may also be submitted for manual claim reimbursement.

Dependent Care Account (DCA) – Coverage includes dependents thru age 12; disabled/elder dependents (regardless of age). Eligible expenses include adult/child day care centers, providers of care outside of the home, provider of care who comes to your home, before/after school care, and summer day camps. Expenses for a child in nursery school, pre-school, or similar programs for children below the level of kindergarten are eligible. Expenses to attend kindergarten or a higher grade, summer school, overnight camps, and tutoring are not eligible expenses. Enrolling in the Dependent Care Account will require you to complete IRS Form 2441 as part of your annual income tax return filing process.

Reimbursement Method......Benefit Card and Manual Claim (refunded via Direct Deposit or Check)

Employee Eligibility: All full-time employees working 30 or more hours per week are eligible for the FSA benefit. Employees are not required to be enrolled in the company sponsored health plan to participate in the FSA benefit. New hire waiting period is the first day of the next month following your date of hire.

| Termed Employees – Coverage Ceases Dat | te of Term |
|--|------------|
| Benefit Card Deactivated Dat | te of Term |
| Term Run-Out Period | te of Term |

Benefit Changes – Election remains in effect until the end of the plan year. An election change is only permitted if you experience a qualifying event (i.e., birth, adoption or death of a dependent; marriage or divorce; or if you or your spouse experience a change in employment or medical insurance coverage). Additional changes for a DCA include a significant increase or decrease in the cost of day care services. A qualifying event may allow for an increase or decrease of your benefit amount consistent with the event. Changes to benefits must be made within 30 days of the date of the qualifying event.

Flexible Spending Accounts (FSA & DCA) Important Plan Information

FSA Health Care Carryover Provision – To help eliminate the effect of the "use it or lose it" rule, your employer has adopted the FSA Health Care Carryover Provision. The Carryover Provision allows a certain amount of unused FSA Health Care and funds to be rolled over to the next plan year after the conclusion of the run-out period. The allowed amount to be carried over is determined by your employer; see FSA Health Care Carryover Provision amount noted on reverse side. [*Note: The FSA Carryover Provision does not apply to the DCA Dependent Care plan and does not apply to terminated employees.*]

What to Expect When You Use Your Benefit Card – Documentation will be required to be submitted for review for all card transactions except pharmacy expenses approved at the point of sale. CareFlex has made improvements by utilizing technology to manage the communication process with members. It is a thorough process as CareFlex can review transactions with certainty that the funds were appropriately used. We provide various methods of communicating information with us. For example, the <u>CareFlex Participant Portal</u> identifies and lists on the homepage transactions under review allowing members to attach the requested documentation directly to the transaction. We also offer a convenient CareFlex Mobile App with the same key features that also allows participants to snap a picture of their documentation and upload the picture to the transaction.

<u>Online Account Access</u> – CareFlex provides electronic access to your plan information, plan design, account balance, transactions history, online claim filing, and more through the CareFlex Participant Portal and CareFlex Mobile App. Once you register, the same Username and Password is used to access your account through both the portal and the mobile app.

CareFlex Participant Portal - to access the portal, go to the Portal web page: https://mycareflex.wealthcareportal.com.

CareFlex Mobile App – CareFlex offers a free mobile app for ultimate "on the go" convenience. Simply search for CareFlex Mobile App in the Apple App Store or Google Play.

Do not use your CareFlex Benefits Card to pay for previous plan year expenses. Your benefit card only recognizes current plan year funds. Once a new plan year begins, do not use your benefit card to pay for dates of services in the previous plan year. Expenses are eligible based on the date of service, not the date of payment. If you receive an invoice during the new plan year for dates of service in the previous plan year, pay with another form of payment and submit a manual claim to **CareFlex** for reimbursement from previous plan year funds. All reimbursement requests received after the plan year run out period will be denied.

Reimbursements - Participants have two options to submit eligible expenses for reimbursement:

Online Claim Filing (https://mycareflex.wealthcareportal.com): Log on to the CareFlex Participant Portal to file a manual claim. Attach appropriate documentation to your online claim; or email, fax, or mail the documentation to CareFlex.

<u>Paper Claim Submission</u>: Email, fax, or mail a manual reimbursement request to **CareFlex**. Reimbursement forms can be downloaded from the **CareFlex Participant Portal** FSA Resources section. Reimbursement request forms must be completed and signed and include appropriate documentation to process the claim.

Appropriate proof of service/purchase documentation includes: an itemized prescription label (containing the pharmacy name, patient name, prescription number, and prescription amount), an itemized provider statement [must include the provider name, patient name, date of service, description of service, charges, medical insurance adjustment/payment (if applicable), and patient responsibility], or an Explanation of Benefits (EOB) obtained from the insurance carrier.

Important Notes: (1) cancelled checks, credit card receipts, and/or non-itemized receipts or statements are not acceptable proof of services, and (2) remember to send copies of documentation and keep the originals for your records.

https://fsastore.com/



Worker's Compensation

All employees are covered by Worker's Compensation for injuries or illnesses occurring while performing normal work duties. For more information, refer to the Job-Injury Leave and Worker's Compensation Reporting Process Policy in the Personnel Manual.

Vacation Leave

Full-time employees earn vacation time based on years of service as outlined below.

- Zero through the end of 4 years of service: 4 hours per pay (Month = 8.67 hrs; Year = 104 hrs)
- Beginning the 5th year through 9 years of service: 6 hours per pay (Month = 13 hrs; Year = 156 hrs)
- Beginning the 10th year through duration of service: 8 hours per pay (Month = 17.33 hrs; Year = 208 hrs)

Employees accrue vacation time in accordance with this schedule from date of hire and may begin using this time following six months of employment.

Sick Leave

Full-time employees earn 4 hours of sick leave for every pay period worked. Sick leave is prorated for part-time employees. Sick leave can be accumulated toward employee's state retirement in that every 22 days of sick leave is counted as one month of service toward retirement.

Personal Leave

Annually in January, full-time employees receive 24 hours of personal leave to use during the calendar year. For employees hired after January, the personal hours are prorated.

Holidays

Full-time employees receive 13 paid holidays annually. The recognized holidays are:

New Year's Day Dr. Martin Luther King, Jr. Day President's Day Good Friday Memorial Day Juneteenth Independence Day Labor Day Columbus Day Veteran's Day Thanksgiving Day Day After Thanksgiving Christmas Day

Employee Assistance Program (EAP)

Real support for real life. Confidential and no cost to you.

We recognize you may experience issues that affect your quality of life at home and at work, which has a great impact on your health. Cigna EAP provides access to work/life resources, and licenses clinicians to help you cope with a wide variety of concerns. Coverage is active for anyone who lives with the plan subscriber,

including a nanny, parent, or in-law. Find out more by calling 1-800-244-6224, 24/7 or going online at <u>www.mycigna.com</u>.

The EAP Can Help with Many Issues Including:

- Workplace Stress.
- Depression, stress, or anxiety.
- Coping with illness.
- Adjusting to life challenges.
- Marriage and Relationship concerns.
- Drug and Alcohol dependency.
- And more!

Program Benefits Include:

- Up to 6 FREE counseling sessions with an EAP professional for you and your household members
- FREE financial consultation & referrals
- FREE legal consultation & referrals
- FREE childcare resources & referrals
- FREE eldercare resources & referrals
- FREE online Resource Library, with thousands of resources tailored to your specific life needs.

Benefits are free, voluntary, and confidential. For more information about the EAP services through Cigna, contact Cigna Healthcare at 1-800-244-6224 or see your Human Resources Representative.

Retirement Plans – Planning Your Future

Pension Plan

Town of Centreville is a proud member of the Maryland State Retirement and Pension System. Full-time and permanent part-time employees are enrolled in the plan and contribute 7% of your base annual salary on a pretax basis. Likewise, the Town makes a mandatory contribution. Employees are vested after 10 years with full retirement and benefits paid after the employee has a combination of years of service and age totaling 90. The Law Enforcement Officers Pension System (LEOPS) is offered to sworn personnel working for the Centreville Police Department.

Deferred Compensation Plans

To enhance retirement savings, employees have the option of participating in a deferred compensation program, also called a 457(b) plan. A 457(b) plan allows employees to set aside funds on a pretax basis for retirement. The Town is happy to offer Mission Square and Corebridge Financial, from which employees can select to invest.

Retiree Health Reimbursement Account (HRA) Stipend

The Town offers eligible retirees the opportunity to receive a stipend through the HRA if 10 years of service has been vested with the Town prior to their effective retirement date. Please review the Summary Plan Description (SPD) or contact Human Resources for more details.

Your former employer has established a **Retiree Health Reimbursement Arrangement (HRA)** plan to assist you in paying for out-of-pocket medical expenses and qualified individual health insurance premiums.

HRA Election – Retiree Only...... \$2,400.00 [Employer Funded]

HRA Benefit Pro-rated: Mid-year enrollees will have their HRA benefit pro-rated to reflect the number of months remaining in the plan.

Reimbursement Method...... Benefit Card and Manual Claim

Employee Eligibility: Retired employees who have at least 10 years of service with the Town of Centreville.

| Termed Retirees – Coverage Ceases | Last Day of Month |
|-----------------------------------|---------------------|
| Benefit Card Deactivated | . Last Day of Month |
| Term Run-Out Period | from Date of Term |

Benefit Changes - Benefit changes do not apply to this plan.

Qualified Dependents - Dependents are not covered under this plan.

<u>Eligible Expenses</u> – Eligible expenses include all qualified medical expenses not reimbursed by other insurance, including vision expenses, non-cosmetic dental expenses, over-the-counter (OTC) medicines, menstrual care products (tampons and pads), PPE personal protective equipment (face masks, hand sanitizer, and sanitizing wipes), and medical supplies. Expenses paid out of pocket may also be submitted for manual claim reimbursement.

<u>What to Expect When You Use Your Benefit Card</u> – Documentation will be required to be submitted for review for all card transactions except pharmacy expenses approved at the point of sale. CareFlex provides various methods of communicating information with us. For example, the <u>CareFlex Participant Portal</u> identifies and lists on the homepage transactions under review allowing members to attach the requested documentation directly to the transaction. CareFlex also offers a convenient <u>CareFlex Mobile App</u> with the same key features allowing participants to snap a picture of their documentation and upload the picture to the transaction.

Health Reimbursement Arrangement (HRA) Important Plan Information

<u>Online Account Access</u> – CareFlex provides electronic access to your plan enrollment guide, plan design, account balance, transactions history, online claim filing, and more through the CareFlex Participant Portal and CareFlex Mobile App. Once you register, the same Username and Password is used to access your account through both the portal and the mobile app.

CareFlex Participant Portal - to access the portal, go to: https://mycareflex.wealthcareportal.com.

<u>CareFlex Mobile App</u> – CareFlex offers a free mobile app for ultimate "on the go" convenience. Simply search for CareFlex Mobile App in the Apple App Store or Google Play.

Do not use your CareFlex Benefits Card to pay for previous plan year expenses. Your benefit card only recognizes current plan year funds. Once a new plan year begins, do not use your benefit card to pay for dates of services in the previous plan year. Expenses are eligible based on the date of service, not the date of payment. If you receive an invoice during the new plan year for dates of service in the previous plan year, pay with another form of payment and submit a manual claim to CareFlex for reimbursement from previous plan year funds. All reimbursement requests received after the plan year run out period will be denied.

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<u>Paper Claim Submission</u>: Email, fax, or mail a manual reimbursement request to **CareFlex**. Reimbursement forms can be downloaded from the **CareFlex Participant Portal** HRA Resources section. Reimbursement request forms must be completed and signed and include appropriate documentation to process the claim.

Appropriate proof of service/purchase documentation includes: an itemized prescription label (containing the pharmacy name, patient name, prescription number, and prescription amount), an itemized provider statement [must include the provider name, patient name, date of service, description of service, charges, medical insurance adjustment/payment (if applicable), and patient responsibility], or an Explanation of Benefits (EOB) obtained from the insurance carrier.

Important Notes: (1) cancelled checks, credit card receipts, and/or non-itemized receipts or statements are not acceptable proof of services, and (2) remember to send copies of documentation and keep the originals for your records.

Questions?

Your Benefits Contacts

| Benefit | Contact | Phone | Website or Email |
|------------------------------|--|--|---|
| General Benefit Questions | Human Resources | 410-758-1180 Ext. 12 | kebaugh@townofcentreville.org |
| Medical and Pharmacy | Cigna Healthcare | 1-800-244-6224 | www.mycigna.com |
| Dental | MetLife Customer Support | 1-866-832-5756 | www.metlife.com/mybenefits |
| Vision | NVA Customer Support | 1-800-672-7723 | www.e-nva.com |
| Life Insurance | Lincoln Financial | 1-800-423-2765; reference ID: TOOFCEN2 | www.LincolnFinancial.com |
| Disability Insurance | Lincoln Financial | 1-800-423-2765; reference ID: TOOFCEN2 | www.LincolnFinancial.com |
| Flexible Spending Account | CareFlex | 410-763-8787 | www.careflex.com |
| AFLAC | Matt Pastva, Account Manager | 410-463-4162 | Matthew_pastva@us.aflac.com |
| 457(b) – Def. Comp. | Corebridge Financial Mission Square Retirement | 410-859-2164 800-669-7400 | Susan.gallant@corebridgefinancial.com CSorokos@missionsq.org |
| Pension Plan | Maryland State Retirement and Pension System | 410-625-5555 | www.sra.maryland.gov |
| Retiree HRA Stipend | Human Resources | 410-758-1180 | kebaugh@townofcentreville.org |

Annual Notices

2024 Annual Notices

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| Notice of Availability of Notice of Privacy Practices | 2 |
| Premium Assistance under Medicaid and CHIP | 3 & 4 |
| Your Rights Against Surprise Medical Bills | 5 & 6 |
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Benecon

Introduction

This brochure includes the annual notices that should be distributed to all covered employees and dependents. This newsletter contains important information so we encourage you to read all sections.

If you have questions regarding any items contained in this newsletter, please contact your Human Resources office or plan administrator for more information.

We hope you find this information helpful and informative.

Summary of Benefits and Coverage

The Health Care Reform law states that all groups must implement the requirement that health plans and health insurers provide consumers with a Summary of Benefits and Coverage (SBC). The stated purpose of the SBC is to "accurately describe the benefits and coverage under the applicable plan or coverage," which will allow participants to better compare plan terms and benefits.

In addition, all group health plans will have to distribute a brief standard summary of benefits and must use and distribute a uniform glossary containing definitions for common terms (e.g. "copay", "deductible", etc.).

This should be distributed annually, no later than December 1st and within seven days per any employee request. The medical SBC will be created by the insurance carrier and provided to each group for distribution.

In addition, if your group has a stand-alone HRA or FSA that covers expenses beyond excepted benefits, then the plan sponsor, not the insurance carrier, will create and distribute that SBC.

Special Enrollment Rights Notice

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance coverage, you may in the future be able to enroll yourself or your dependents in this plan, provided that you request enrollment within 30 days after your coverage ends. In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents, provided that you request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.





WHCRA Enrollment Notice

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomyrelated benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- all stages of reconstruction of the breast on which the mastectomy was performed;
- surgery and reconstruction of the other breast to produce a symmetrical appearance;
- prostheses and treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan.

If you would like more information on WHCRA benefits, call your Plan Administrator at the phone number on the back of your carrier ID card.

Patient Protections Disclosure Notice

You do not need prior authorization from the carrier or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact your insurance carrier by calling the number on the back of your ID card.

FOR GROUPS WITH HMO PLANS:

The employer's group health plan generally requires or allows the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. For children, you may designate a pediatrician as the primary care provider. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact your insurance carrier by calling the number on the back of your ID card.

Notice of Availability of Notice of Privacy Practices

Your group health plan (the Plan) is required by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its regulations to maintain the privacy of your protected health information (PHI) and to provide plan participants with notice of its legal duties and privacy practices with respect to PHI. PHI is any individually identifiable information that is received or maintained by the Plan in electronic, written, or oral form that pertains to your past, present or future mental or physical condition, the provision of

health care services for that condition, and the payment for those services.

The Plan is required by law to tell you:

The Plan's uses and disclosures of your PHI;

The Plan's duties with respect to your PHI;

Your right to file a complaint with the Plan and with the Secretary of the U.S. Department of Health and Human Services; and

The person to contact for further information about the Plan's privacy practices.

A copy of the Notice of Privacy Practices is available to all individuals whose PHI will be used or maintained by the Plan. If you would like a copy of the Plan's Notice of Privacy Practices, please contact your Human Resources office or plan administrator.



Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, **visit https://pennie.com** (in Pennsylvania) or www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a state listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **I-877-KIDSNOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at <u>www.askebsa.dol.gov</u> or call **I-866-444-EBSA** (**3272**).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2023. Contact your state for more information on eligibility -

Maryland - Medicaid and MCHP

Medicaid Website: health.maryland.gov/mmcp/pages/home/ aspx Medicaid Phone: 855-642-8571 CHP Website: ttps://www.marylandhealthconnection.g ov CHIP Phone: 855-642-8572:

Delaware - Medicaid and CHIP

Website: https://medicaid.dhss.delaware.gov Phone: I-800-372-2022

PENNSYLVANIA – Medicaid

Website:

http://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx

Phone: 1-800-692-7462

To see if any other states have added a premium assistance program since July 31, 2023 or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration <u>www.dol.gov/agencies/ebsa</u> 1-866-444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services <u>www.cms.hhs.gov</u> I-877-267-2323, Menu Option 4, Ext. 61565

OMB Control Number 1210-0137 (expires 01/31/2026)

Your Rights and Protections Against Surprise Medical Bills

When you get emergency care or get treated by an out-of-network provider at an innetwork hospital or ambulatory surgical center, you are protected from surprise billing or balance billing.

What is "balance billing" (sometimes called "surprise billing")?

When you see a doctor or other health care provider, you may owe certain out-of-pocket costs, such as a copayment, coinsurance, and/or a deductible. You may have other costs or have to pay the entire bill if you see a provider or visit a health care facility that isn't in your health plan's network.

"Out-of-network" describes providers and facilities that haven't signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called **"balance billing**." This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

"Surprise billing" is an unexpected balance bill. This can happen when you can't control who is involved in your care—like when you have an emergency or when you schedule a visit at an innetwork facility but are unexpectedly treated by an out-of-network provider.

You are protected from balance billing for:

Emergency services

If you have an emergency medical condition and get emergency services from an out-ofnetwork provider or facility, the most the provider or facility may bill you is your plan's innetwork cost-sharing amount (such as copayments and coinsurance). You **can't** be balance

billed for these emergency services. This includes services you may get after you're in stable condition, unless you give written consent and give up your protections not to be balanced billed forthese post-stabilization services.

Certain services at an in-network hospital or ambulatory surgical center

When you get services from an in-network hospital or ambulatory surgical center, certain providers there may be out-of-network. In these cases, the most those providers may bill you is your plan's in-network cost-sharing amount. This applies to emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services. These providers **can't** balance bill you and may **not** ask you to give up your protections not to be balance billed.

If you get other services at these in-network facilities, out-of-network providers can't balance bill you, unless you give written consent and give up your protections

You're never required to give up your protections from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network. Contact the Maryland Insurance Administration Department at www.insurance.maryland.gov or by phone at 1-800-492-6116 or if you have difficulty finding a provider or facility in your plan's network.

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the cost (like the copayments, coinsurance, and deductibles that you would pay if the provider or facility was in-network).
 Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
 - Cover emergency services without requiring you to get approval for services in advance (prior authorization).
 - * Cover emergency services by out-of-network providers.
 - * Base what you owe the provider or facility (cost-sharing) on what it would pay an in-network provider or facility and show that amount in your explanation of benefits.
 - * Count any amount you pay for emergency services or out-of-network services toward your deductible and out-of-pocket limit.

If you believe you've been wrongly billed, you may contact the Maryland Insurance Department at www.insurance.maryland.gov or by phone at 1-800-492-6116.

Visit www.insurance.maryland.gov for more information about your rights under federal and state law. You may also visit https://www.cms.gov/nosurprises for information from the federal government.

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Notice of Dependent Enrollment Limitations

Newborns: Must be enrolled within **30 days** of birth. If they are not enrolled within this time frame, they are not eligible until the next open enrollment period. If no open enrollment period exists, they are not eligible until a Life Status Event occurs (which may not occur in many instances).

Adoption/Judgments/Decrees/Etc.: Must be enrolled as of effective date listed on legal documentation. Refer to Plan Document on day limitation (i.e. 30 or 60 days to enroll).

Newborns' Act Disclosure

Group health plans and health insurance issuers offering group health insurance coverage generally may not restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a delivery by cesarean section.

However, the plan or issuer may pay for a shorter stay if the attending provider (e.g., physician, nurse midwife, or physician assistant), after consultation with the mother, discharges the mother or newborn earlier.



Benecon



New Health Insurance Marketplace Coverage Options and Your Health Coverage

Form Approved OMB No. 1210-0149 (expires 12-31-2026)

PART A: General Information

When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance: the Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment-based health coverage offered by your employer.

What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins in October 2013 for coverage starting as early as January 1, 2014.

Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you're eligible for depends on your household income.

Does Employer Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards. If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit.¹

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered coverage. Also, this employer contribution -as well as your employee contribution to employer-offered coverage- is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

How Can I Get More Information?

For more information about your coverage offered by your employer, please check your summary plan description or contact

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit **HealthCare.gov** for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

¹ An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs.

Helpful Contacts

AFLAC:

Matt Pastva, Account Manager Direct Line Email

410-463-4162 matthew_pastva@us.aflac.com

Cigna Healthcare:

| Accredo | 1-877-826-7657 |
|---|----------------|
| Benefits & Coverage | 1-800-244-6224 |
| Employee Assistance Program 24/7 | 1-800-244-6224 |
| Health Information Line | 1-855-673-3063 |
| Health Reimbursement Account (HRA) 24/7 | 1-800-244-6224 |
| Home Delivery Pharmacy | 1-800-835-3784 |
| Mental Health/Substance Use Coverage | 1-800-433-5768 |
| Medical Coverage | 1-800-244-6224 |
| MyCigna Website Help | 1-800-853-2713 |
| Traveling Abroad Coverage | 1-866-763-8442 |

Cigna by Mail:

Medical Claims: Cigna HealthCare, PO Box 182223, Chattanooga, TN 37422-7223

Pharmacy Claims:

Express Scripts, ATTN: Commercial Claims, PO Box 14711, Lexington, KY 40512

Home Delivery Pharmacy:

Mail your order form to: Express Scripts Pharmacy, PO BOX 66301, Saint Louis, MO 63166-6301

Health Reimbursement Account:

Cigna Choice Fund, PO Box 182223, Chattanooga, TN 37422-7223

TTY/TDD Service: For hard of hearing and deaf callers, call 711. Once connected, enter the toll-free number you are calling.

General Glossary of Terms

| AD&D | Accidental Death & Dismemberment (AD&D) Insurance pays a benefit if you suffer certain types of injuries, such as the loss of a hand, foot, or eye as a result of an accident, or if you die as a result of an accident. AD&D coverage is automatically provided as part of your Basic Life Insurance. |
|---------------------------------|--|
| Allowed Benefit | The fee an insurance company has negotiated with a provider to charge for covered services. Payment for covered services is based on this negotiated amount. |
| Annual Benefits Election Period | A designated timeframe for eligible employees to elect coverage who did not enroll during their initial eligibility period or for employees to make changes to their current benefits. Also referred to as Open Enrollment. |
| Basic Life Insurance | The group term life insurance provided at no cost to eligible employees. |
| Beneficiary | A person(s) or an entity (such as an association or organization) that you name to receive your life and AD&D insurance benefits if you die while covered; or to receive your vested account balances in your Retirement and Savings Program if you should die. |
| Brand Name Drug | A drug sold under a patented name by one company. Not all products identified as a "brand name" by the manufacturer, Pharmacy or your Physician may be classified as a Brand Drug under the plan. |
| Calendar Year | The period spanning from January 1 to December 31 of each year. |
| Coordination of Benefits (COB) | A provision of the insurance industry which limits benefits if you are covered under multiple insurance plans. Benefits are limited to 100% of covered expenses. The order in which insurance companies are paid is also designated by this provision. |
| Coinsurance | After you've reached your deductible, you and your plan share some of your medical costs. The portion of covered expenses you are responsible for is called Coinsurance. Coinsurance is not the same as and does not include copay. |
| Copayment (Copay) | A flat fee you pay for certain covered services such as doctor's visits or prescriptions. |
| Covered Expenses | Charges that are paid in part, or in full, by the plan. |

| Deductible | A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services. |
|------------------------------------|---|
| Dependent | The definition of a "dependent" will vary according to each plan. Dependents under the medical, dental, vision, or health flexible spending plan are: 1) an employee's law spouse; and 2) and employee's child who a) is less than 26 years old, b) 26 or more years old, unmarried, and primarily supported by you and incapable of self-sustaining employment by reason of mental or physical disability which arose while the child was covered as a Dependent under this Plan, or while covered as a dependent under a prior plan with no break in coverage. Please contact Human Resources for details. |
| Dependent Care Expenses | Monthly expenses charged by a daycare provider (maximum of \$5,000 per plan year) who is not your spouse, or someone claimed by you as a dependent. |
| Fiscal Year | A fiscal year is a 12-month accounting period that a business uses for financial and tax reporting purposes. A fiscal year is also known as a financial year. The Town recognizes their fiscal year beginning July 1 and ending June 30 of the following year. The benefit plan year follows the Town's fiscal year for budgeting purposes. |
| Flexible Spending Account (FSA) | Flexible Spending Account (FSA) allows you to set aside pre-tax dollars for unreimbursed medical, prescription, vision, and dental expenses, and dependent care costs. |
| Generic Drug | A drug that may be sold under more than one name, by more than one company. Not all products identified as a "generic" by the manufacturer, Pharmacy or your Physician may be classified as a Generic Drug under the plan. |
| Guaranteed Issue | A provision that allows you to purchase insurance coverage regardless of the health of you and/or your spouse. |
| Health Reimbursement Account (HRA) | An employer-funded account that helps pay for qualified health care expenses. |
| In-Network Benefits | Benefits that are paid at a higher level when you use network participating providers. |
| Long-Term Disability (LTD) | This type of insurance provides a percentage of your income if you become totally disabled. It is intended to protect your income for a long duration after you have depleted short-term disability or any sick leave your company may offer. |

| Medical Evidence of Insurability | If you do not purchase life insurance when it is first offered, or within 30 days of your date of eligibility, you must complete a health questionnaire in order to be approved for the plan, thus providing evidence that you are insurable. The insurance company will review your health information and determine whether or not they will provide coverage to you. The insurance company may take several months to determine whether or not they will provide you with coverage. |
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| Non-Preferred Provider | A provider who does not have any agreement with your insurance plan to accept copays or reduced fees for services rendered. |
| Open Access Plus (OAP) Network | Is a group of doctors, hospitals, facilities and labs that have contracted with your plan, and is located across the United States. |
| Open Enrollment | See "Annual Benefits Election Period". |
| Out-of-Pocket Maximum | Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100% of the "Maximum Reimbursable Charges" or negotiated fees for covered services. |
| Out-of-Network Benefits | Benefits that are paid at a lower level when you use out-of- network providers. |
| Participating Provider | A provider that has a direct or indirect contractual arrangement with Cigna to provide covered services and/or supplies, the Chares for which are Covered Expenses. It includes an entity that has directly or indirectly contracted with Cigna to arrange, through contracts with providers of services and/or supplies, for the provision of any services and/or supplies, the Charges for which are Covered Expenses. |
| Place of Service | Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level. |
| Plan Year | The period spanning from the beginning of the benefit plan year to the end of the benefit plan year. Currently for Town of Centreville this is from July 1 to June 30 of the following year. |
| Plan Document | A comprehensive written instruction describing the operation and administration of an employer's plan. The plan document is written in legalese and may be difficult for the average participant to read and understand. Section 402 of ERISA requires that benefit plans subject to the regulations must be established and |

| | maintained according to a written instrument. The plan document tells the plan participants about the benefits they are entitled to under the plan and provides guidelines to be used by the plan administrator in decision-making when it comes to plan operations. It is not required to be distributed to the participants unless requested. |
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| Pre-Existing Condition | Any health condition for which the patient has already received medical advice or treatment prior to the effective date of a new insurance plan. Benefits for this condition may not be paid for the first 12 months of coverage. See specific plan details of the benefit plan for more information. |
| Premium Only Plan (POP) | Also referred to as "Section 125 Plan". According to Internal Revenue Code (IRC) Section 125 allows eligible employees to elect to pay for their portion of insurance premiums on a pre-tax basis. This Plan is for the exclusive benefit of the Participants and the Participant's Beneficiaries. Refer to Plan Documents for participation eligibility requirements. Contact Human Resources for more details. |
| Prescription Drug List | The list of prescription brand and generic drugs covered by your pharmacy plan, or that by law must be dispensed with a prescription. |
| Qualifying Event | An occurrence that entitles a person to select or change benefits outside of the defined "Open Enrollment" period. Events could include but are not limited to termination of employment, death of a covered person, marriage, divorce, birth, adoption, Medicare eligibility, a dependent child's loss of dependent status, or commencement of or return from an unpaid leave of absence. |
| Short-Term Disability (STD) | This type of insurance provides a percentage of your income if you become temporarily disabled. |
| Summary Plan Description (SPD) | A summary of the plan document required to be written in such a way that the participants of the benefits plan can easily understand it. SPD is required to be distributed to plan participants. |
| Transition of Care | Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor. |