

**TOWN COUNCIL OF CENTREVILLE
RESOLUTION NO. 03-2015**

**A RESOLUTION OF THE TOWN COUNCIL OF CENTREVILLE ESTABLISHING A
WATER LEAK CREDIT POLICY IN THE EVENT THAT WATER AND SEWER
BILLS ARE EXCESSIVE AS A RESULT OF A DOCUMENTED AND BONA FIDE
LEAK.**

WHEREAS, the Town Charter, in Article IX, Section 913, provides for the establishment of user fees for water supplied and sewerage removed by the Town of Centreville; and

WHEREAS, a customer of the Town Water and Sewer may experience a water leak which could result in an excessive water meter reading that could pose economic hardship upon the customer; and

WHEREAS, it is in the best interest of the Town to adopt a policy for a reduction of a customer's water bill if the customer experiences a water leak that is not caused or exacerbated by the customer's negligence;

NOW, THEREFORE, BE IT RESOLVED, by the Town Council of Centreville, that the below Policy is approved and accepted, and shall remain in force from this date until amended or repealed by further resolution. It is further resolved that a copy of the below Policy shall be maintained in the Town Office and made available for Public Inspection.

"Policy for Bill Adjustment as a Result of a Water Leak

In the event a customer develops a documented and bona fide leak in the main supply line between the customer's water meter and the footprint of the dwelling that does not result in the return of flow to the Town's wastewater treatment system, and the leak is not caused or exacerbated by the customer's negligence, and the customer acts in a prudent manner to correct the leak immediately after the leak has been identified, the customer's quarterly bill, upon written request, may be adjusted by the Finance Officer of the Town of Centreville by using the below Policy that is applicable to the particular customer:

1. The customer's overage amount will be the difference between the bill in question and the average regular usage. The average regular usage shall be determined by averaging the prior four quarters' bills. In the event the customer has been a new customer within the prior four quarters, the customer's overage shall be the amount over the minimum gallon usage amount.
2. Up to one hundred percent (100%) of the sewer overage amount may, at the discretion of the Finance Officer, be credited to the customer.
3. Up to fifty percent (50%) of the water overage amount may, at the discretion of the Finance Officer, be credited to the customer.
4. There shall be only one credit per property for the lifetime of that customer's ownership of that property."

READ AND PASSED THIS 19th day of March, 2015.

BY ORDER: We hereby certify that Resolution Number 03-2015 is true and correct and duly adopted by the Town Council of Centreville, Maryland.

ATTEST:



Carolyn M. Brinkley, Town Clerk

THE TOWN COUNCIL OF CENTREVILLE



George G. Sigler, President



Timothy E. McCluskey, Vice President



Jim A. Beauchamp, Member